# Safety Defect and Noncompliance Report Guide for Vehicles PART 573 Defect and Noncompliance Report 1

On June 24, 2015, <u>Tracker Marine, LLC</u> decided that <u>a noncompliance which relates to motor vehicle safety</u> exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 <u>Defect and Noncompliance Reports.</u>

Date this report was prepared: July 9, 2015

Furnish the manufacturer's identification code for this recall (if applicable): TS-0031

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and <u>mailing address</u> of the designated agent as prescribed by 49 U.S.C. §30164.

Tracker Marine, LLC

2500 E. Kearney

Springfield, MO 65898

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Tricia Cusic

Advocacy Response Supervisor

Name and Title of Person who prepared this report.

Justin Maples

Technical Writer

Signed:

Justin Maples

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

### I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Trailstar Model Years Involved: 2016 Model(s): See below 2016 Tahoe 400, 450, 500, 550 single axle trailers

#### **Production Dates:**

| MODEL     | BEGINNING DATE | <b>ENDING DATE</b> |
|-----------|----------------|--------------------|
| TAHOE 400 | 4/13/2015      | 6/15/2015          |
| TAHOE 450 | 4/21/2015      | 6/22/2015          |
| TAHOE 500 | 3/23/2015      | 6/22/2015          |
| TAHOE 550 | 3/30/2015      | 6/15/2015          |

## VIN Range:

| MODEL            | BEGINNING VIN     | ENDING VIN        |
|------------------|-------------------|-------------------|
| <b>TAHOE 400</b> | 4TM15AH10GB001168 | 4TM15AH1XGB001243 |
| <b>TAHOE 450</b> | 4TM15BH10GB001077 | 4TM15BH1XGB001152 |
| <b>TAHOE 500</b> | 4TM15FK10GB001113 | 4TM15FK1XGB001183 |
| <b>TAHOE 550</b> | 4TM15GK10GB001036 | 4TM15GK1XGB001111 |

Vehicle Type: Trailer Bodystyle: Boat

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

The affected units are identified by serial number and production date.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100%

## II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

|           |      | Number of<br>Vehicles<br>Potentially Involved |
|-----------|------|---|
| Model     | Year |   |
| TAHOE 400 | 2016 | 90  |
| TAHOE 450 | 2016 | 90  |
| TAHOE 500 | 2016 | 74  |
| TAHOE 550 | 2016 | 92  |

Total Number Potentially Affected by the Recall: 346

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recall population was determined by the date range of affected tires/wheels installed in production. Trailers in the affected date range were quarantined at all Tracker Marine Group locations for inspection/correction. All trailers in the affected date range in the field were identified by dealer location and registered owners.

# III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Tire/wheel assemblies of incorrect load range were installed on affected models. Load range "D" tire/wheels are specified for the affected models. Load range "C" tires were installed on the affected units.

Please note the load range "C" tire/wheel from the supplier is NOT a defective component.

Describe the cause(s) of the defect or noncompliance condition.

The tire/wheel assembly purchased for the affected models was believed to be a load range "D" assembly.

Describe the consequence(s) of the defect or noncompliance condition.

Potential failure of tire due to possibly exceeding load rating of the tire.

Identify any warning which can (a) precede or (b) occur.

Tires may displays signs of accelerated wear or run hotter than normal.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

The noncompliant load range "C" tire/wheel was mistakenly purchased for the load range "D" application.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

## IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

There is no defective product or components.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

6/24/2012 Incorrect load range tires observed being installed in production process.

## V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The recall condition is the affected trailers have load range "C" tires/wheels installed. Replacement of tires/wheels with load range "D" tires/wheels is the remedy.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The incorrect tires display load range "C" on the sidewall. The correct tire/wheel assemblies display load range "D" on the sidewall.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

All affected tires/wheels and trailers were identified and quarantined upon discovery of condition. All affected trailers will have the tires/wheels replaced with load range "D" tires/wheels. The field remedy is identical to remedy in production. All inventory of new tires/wheels in the affected date range were quarantined and returned to the supplier.

All trailers in Tracker Marine Group inventory will be inspected before shipment to ensure all affected trailers have the tires/wheels replaced with load range "D" tires/wheels.

## VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Two days after NHTSA approval – Recall notification to be published to TracNet – online Dealer Information Management Site.

Three – four days after NHTSA approval – Recall notification letter to warranty registered consumers to be mailed.

Replacement tires/wheels are available for immediate shipment upon release of bulletin.

# VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

<u>Note</u> that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.