

RECEIVED

By Recall Management division at 8:14 am, Feb 21, 2014



Mack Trucks, Inc.

February 20, 2014

Subject: Safety Recall (SC0376, Exhaust Pipe)

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)

Mack Trucks, Inc. ("Mack Trucks")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c)(2)

Certain LEU model vehicles manufactured from May 14, 2009 through February 14, 2014 with a Cummins ISL engine.

The selection of vehicles was based on vehicle model and engine model.

573.6(c)(3)

The total number of vehicles affected by the recall that were sold to customers in the United States is nine hundred fifty eight (958).

573.6(c)(4)

The percentage of the vehicles containing the defect is unknown.

573.6(c)(5)

The exhaust pipe may disconnect from the muffler/ catalyst. If this occurs on a twin-steer configured vehicle where the vehicle is operated from the right side, the operator may be exposed to carbon monoxide levels which may cause personal injury.



573.6 (c)(6)

Chronology of principle events that were the basis for the determination:

- 10/2/13 Mack Trucks receives customer complaint
- 10/28/13 Regulatory Affairs Group notified of potential issue. Investigation opened
- 11/19/13 Additional information collected from customer and reported to Regulatory Affairs Group
- 11/26/13 Mack Trucks visits customer
- 12/17/13 3rd party data collection at customer location begins
- 1/20/14 Results of 3rd party data collection sent to Regulatory Affairs Group
- 1/27/14 Additional data collection results shared with Regulatory Affairs Group
- 2/13/14 Mack Trucks Product Safety Committee meets and determines that a product safety-related defect exists
- 2/20/14 Mack Trucks notifies NHTSA of the safety-related defect and that a voluntary safety recall will be released to address the issue

There is one customer complaint and two field reports associated with data collection.

573.6(c)(7)

Not applicable

573.6(c)(8)

Mack Trucks will initiate a voluntary owner notification, and recall all affected vehicles.

Potential solutions are being reviewed. The solution will be communicated to NHTSA when determined.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.



The number, which has been assigned to this recall by Mack Trucks, is SC0376.

A Safety Recall Alert will be released on February 27, 2014 informing dealers of the recall. Owner letters are to be mailed within 60 days of this notice. An advance copy of the owner letter will be provided for NHTSA's review and approval prior to release.

If there are any questions regarding this information, please feel free to contact me.
Sincerely,

Tim LaFon
Vice President, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409
timothy.lafon@volvo.com
(336) 393-2233