



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 7, 2014

Ms. Pamela Tonglao  
Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NVS-215KS  
14V-015

**Subject:** Improperly Torqued Door Pull Fasteners

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PETERBILT/587/2013-2014

**Mfr's Report Date:** January 24, 2014

**NHTSA Campaign Number:** 14V-015

**Components:**

STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 827

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain model year 2013-2014 Peterbilt 587 vehicles manufactured May 8, 2012, through October 24, 2013, and equipped with Inteva-brand door pad assemblies. Due to loose fasteners, the door pull portion of the door pad assembly may separate from the door when used.

**Consequence:**

If an occupant is using the door pull to assist in getting in or out of the vehicle, the sudden detachment of the pull handle may result in a fall, increasing the risk of injury.

**Remedy:**

PACCAR will notify owners and dealers will inspect and torque the fasteners to the correct specification, free of charge. The recall is expected to begin at the end of February 2014. Customers may contact Paccar at 1-425-468-7400. Peterbilt's number for this recall is 1213G.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement