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By Recall Management Division at 10:12 am, Sep 12, 2012

12V-445

6 Pages

Safety Defect and Non-compliance Report Guide for Vehicles  
**PART 573 Defect and Non-compliance Report**<sup>1</sup>

On 31<sup>st</sup> Aug 2012 , Triumph Motorcycles Limited decided that (a defect which relates to motor vehicle safety)(a non-compliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Non-compliance Reports.

Date this report was prepared: 5<sup>th</sup> September 2012

Furnish the manufacturer's identification code for this recall (if applicable): \_\_\_\_\_

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Triumph Motorcycles (America) Limited, Suite 101, Walt Sanders Memorial Drive, Newnan City, GA, USA

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Scott Callander, Manager (Warranty).

Telephone Number: +44 1455 251700    Fax No.: +44 1455 453137

Name and Title of Person who prepared this report.

Charles Smart, Head of Department (Central Warranty Team).

Signed: C H Smart

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<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or non-compliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Non-compliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

## **I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

Make(s): Triumph Model Years Involved: 2006 - 2009 Model(s): Street Triple & Street Triple R \_\_\_\_\_

Production Dates: Beginning: 20<sup>th</sup> April 2007 Ending: 15<sup>th</sup> May 2010

VIN Range: Beginning: 316225 - 456776

Vehicle Type: Mc Bodystyle: Urban Sports \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Models affected have a regulator rectifier made by Kokusan (as printed on the part).

Models not affected have a regulator made by Shindengen (as printed on the part). \_\_\_\_\_

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Make(s): Triumph Model Years Involved: 2006 - 2009 Model(s): Daytona 675

Production Dates: Beginning: 30<sup>th</sup> Sept 2005 Ending: 9<sup>th</sup> June 2010

VIN Range: Beginning: 249504 Ending: 459504 \_\_\_\_\_

Vehicle Type: MC Bodystyle: Sports \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

As Street Triple \_\_\_\_\_

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Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

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Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with

certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

<b><u>Model</u></b>	<b><u>Year</u></b>	<b><u>Number of Vehicles Potentially Involved</u></b>
Street Triple		2,971
Daytona		7,395
<b>Total Number Potentially Affected by the Recall:</b>		<u>10,366</u>

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non-compliance: 5% \_\_\_\_\_

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Population determined from start of production till switch of component supplier.

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### **III. Describe the Defect or Non-compliance**

**5. Describe the defect or non-compliance.** The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

Please refer to attached service bulletins

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**Describe the cause(s) of the defect or non-compliance condition.**

Component can overheat. Resultant internal damage effects performance of the component.

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**Describe the consequence(s) of the defect or non-compliance condition.**

Once the performance of the component has been compromised the ability for the motorcycle to control the charge capacity of the battery cannot be guaranteed. If the battery is not topped up with charge via the component, it may discharge completely. Once fully discharged the motorcycle will stall.

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**Identify any warning which can (a) precede or (b) occur.**

a) Difficult/slow start engine cranking. (b) engine will stall and not restart.

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**If the defect or non-compliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

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Kokusan

Japan

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:** To follow

#### **IV. Provide the Chronology in Determining the Defect/Non-compliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

**2012 Warranty claims monitored.**

**30/7/12 – replacement parts obtained to support in service action**

**30/8/12 – decision to issue recall.**

7. With respect to a non-compliance, identify and provide the test results or other data (in chronological order and including dates) on which the non-compliance was determined.

As above

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#### **V. Identify the Remedy**

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

The remedy component is designed to operate in higher temperature ranges than the recall condition.

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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

The recall condition part is octagonal whereas the remedy is square shaped.

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

Production machines had the remedy part fitted from the clear vins listed above.

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#### **VI. Identify the Recall Schedule**

**Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

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#### **VII. Furnish Recall Communications**

**9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or non-compliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or non-compliance condition on, not just the initial notification. A *DRAFT* copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.**