



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 25, 2012

Mr. RUSSEL BRENNAN
KAWASAKI MOTORS CORP., U.S.A.
9950 JERONIMO ROAD
IRVINE, CA 92618

NVS-215KS
12V-343

Subject: Brake Pedal and Guard Gap

Dear Mr. BRENNAN:

This letter serves to acknowledge KAWASAKI MOTORS CORP., U.S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KAWASAKI/CONCOURS 14/2008-2012

Mfr's Report Date: July 18, 2012

NHTSA Campaign Number: 12V-343

Components:

SERVICE BRAKES, HYDRAULIC
STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 13,289

Problem Description:

Kawasaki is recalling certain model year 2008-2012 Concours 14 (ZG1400 A/B/C/D) motorcycles. Due to a gap between the brake pedal and guard, small stone or debris can become trapped, creating a brake drag. This can cause the rear brake to overheat, leading to rear brake damage and lock-up or failure of the rear brakes. The front brakes may also be affected on ZG1400C models.

Consequence:

If the brakes lock up or fail, there is an increased risk of a crash.

Remedy:

Kawasaki will notify owners, and dealers will replace the rear master cylinder rod end and remove the brake guard (if installed), free of charge. The safety recall is expected to begin on, or about, July 30, 2012. Owners may contact Kawasaki at 1-866-802-9381.

Notes:

Customers may contact the National Highway Traffic Safety Administration's Vehicle Safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We have received Kawasaki's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement