



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 14, 2011

MR. DAVID DILLON  
SENIOR MANAGER  
CAMPAIGN AND INVESTIGATIONS  
CHRYSLER GROUP LLC  
800 CHRYSLER DRIVE CIMS-482-00-91  
AUBURN HILLS, MI 48326-2757

NVS-215dgl  
11V-315

Subject: STEERING COLUMN

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's (Chrysler) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHRYSLER/200/2011  
CHRYSLER/200 CONVERTIBLE/2011  
CHRYSLER/TOWN AND COUNTRY/2011  
DODGE/AVENGER/2011  
DODGE/CALIBER/2011  
DODGE/CARAVAN/2011  
DODGE/JOURNEY/2011  
DODGE/NITRO/2011  
JEEP/COMPASS/2011  
JEEP/LIBERTY/2011  
JEEP/PATRIOT/2011  
JEEP/WRANGLER/2011

**Mfg's Report Date:** June 7, 2011

**NHTSA Campaign Number:** 11V-315

**Components:** STEERING: COLUMN

**Potential Number of Units Affected:** 11,351

**Summary:**

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2011 DODGE JOURNEY, JEEP WRANGLER, CHRYSLER 200, CHRYSLER 200 CONVERTIBLE, DODGE AVENGER, DODGE NITRO, JEEP LIBERTY, DODGE CALIBER, JEEP COMPASS, JEEP PATRIOT, DODGE GRAND CARAVAN AND CHRYSLER TOWN & COUNTRY VEHICLES. SOME OF THESE VEHICLES MAY HAVE BEEN BUILT WITH A MISSING OR INCORRECTLY INSTALLED STEERING COLUMN PIVOT RIVET.

**Consequence**

A MISSING OR INCORRECTLY INSTALLED RIVET COULD RESULT IN A LOSS OF STEERING CAPABILITY, INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL INSPECT FOR RIVET PRESENCE AND ALIGNMENT AND REPAIR THE STEERING COLUMN PIVOT AS REQUIRED, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

**Notes:**

CHRYSLER'S CAMPAIGN NUMBER IS L23. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

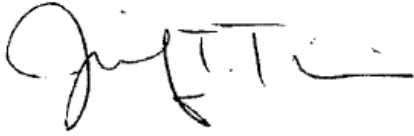
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement