



April 5, 2011

MR. TIM L. LAFON MANAGER, REGULATORY AFFAIRS MACK TRUCKS, INC. 7900 NATIONAL SERVICE RD. GREENSBORO, NC 27409 NVS-215dgl 11V-212

SUBJECT: OVERHEATING MIRROR SWITCHES

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MACK/MRU/2008-2012

MACK/LEU/2008-2012

NHTSA Campaign Number: 11V-212

Mfg's Report Date: April 1, 2011

Components: ELECTRICAL SYSTEM

Potential Number of Units Affected: 3,763

Summary:

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2008-2012 MRU AND LEU HEAVY TRUCKS MANUFACTURED FROM JANUARY 3, 2007, THROUGH FEBRUARY 3, 2011. THE ELECTRICAL CIRCUITRY IN THESE VEHICLES MAY NOT PROVIDE ADEQUATE OVERCURRENT PROTECTION.

Consequence:

IN THE EVENT OF AN ELECTRICAL OVERAGE, THE FUSE THAT SHOULD PREVENT THE OVER CURRENT FROM REACHING THE MIRROR SWITCH CIRCUIT MAY FAIL, SUCH THAT THE MIRROR SWITCH CAN OVERHEAT. AN OVERHEATED SWITCH COULD CAUSE A VEHICLE FIRE.

Remedy:

DEALERS WILL INSTALL A RELAY HARNESS TO PREVENT THE MIRROR SWITCH FROM OVERHEATING. THEY WILL ALSO INSPECT THE MIRROR SWITCH AND IF SIGNS OF OVERHEATING ARE SHOWN, REPLACE THAT SWITCH. ALL INSPECTIONS AND REPAIRS WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MAY 30, 2011. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK TRUCKS SAFETY RECALL NO. SC0349/SC0350. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at <u>Delia.lopez@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

- Juft.Ti

Jennifer Timian Chief, Recall Management Division Office of Defects Investigation Enforcement