

## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: March 2011

To: Parts Manager

Subject: Parts Allocation for Upcoming Voluntary Safety Recall 97V3

2011 MY Volkswagen Jetta (6th Generation) Vehicles-Converter Box Wiring

## Parts Allocation for Upcoming Voluntary Safety Recall 97V3

Volkswagen has notified the NHTSA and Transport Canada of an upcoming voluntary safety recall affecting 2011 model year Volkswagen Jetta (6<sup>th</sup> Generation) vehicles.

Enclosed please find your initial parts allocation for this recall. These parts should be used to address customer vehicles that are "car down" situations, and also for inventory vehicles that you have identified for pending sale/delivery to customers. Additional parts allocations will be made as parts supplies increase.

Repair instructions will be available in ElsaWeb and ServiceNet shortly. Please refer to the 97V3 safety recall circular for additional information.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal or Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact Warranty.