



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 10, 2011

MR. BRIAN VAN BODEGRAVEN  
CLAIMS MANAGER  
PACCAR INC.  
P.O. BOX 1518  
BELLEVUE, WA 98009

NVS-215dgl  
11V-157

**SUBJECT: KENWORTH/GUNITE/SLACK ADJUSTER CAST HOUSING**

**DEAR MR. VAN BODEGRAVEN:**

This letter serves to acknowledge Paccar Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/C500/2011-2012  
KENWORTH/T270/2011-2012  
KENWORTH/T370/2011-2012  
KENWORTH/T440/2011-2012  
KENWORTH/T470/2011-2012  
KENWORTH/T660/2011-2012  
KENWORTH/T800/2011-2012  
KENWORTH/W900/2011-2012

**NHTSA Campaign Number:** 11V-157

**Mfg's Report Date:** March 4, 2011

**Components:** SERVICE BRAKES, AIR: SLACK ADJUSTERS

**Potential Number of Units Affected:** 280

**Summary:**

PACCAR IS RECALLING CERTAIN MODEL YEAR 2011-2012 KENWORTH T270/370, T440/T470, T800, T660, W900 AND C500 VEHICLES MANUFACTURED BETWEEN OCTOBER 18, 2010, AND JANUARY 28, 2011. CERTAIN CAST IRON SLACK ADJUSTER HOUSINGS, WHICH TRANSMIT BRAKING FORCE FROM THE BRAKE CHAMBER PUSH ROD TO THE BRAKE CAM TUBE, MAY INCLUDE A FLOW NOTCH IN THE HANDLE PORTION OF THE HOUSING DUE TO AN ERROR DURING THE CASTING PROCESS. A FLOW NOTCH IN THE HANDLE PORTION MAY REDUCE THE EFFECTIVE CROSS SECTION STRUCTURE AND CAUSE THE SLACK ADJUSTER HOUSING TO FRACTURE.

**Consequence:**

IF THE SLACK ADJUSTER HOUSING WERE TO FRACTURE, THE WHEEL BRAKE TO WHICH THE SLACK ADJUSTER HOUSING IS ATTACHED WOULD NO LONGER FUNCTION, WHICH COULD INCREASE VEHICLE STOPPING DISTANCES, AND IF MOUNTED ON THE STEER AXLE, COULD CAUSE THE VEHICLE TO PULL TO ONE SIDE DURING BRAKING, INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL INSPECT AND REPLACE THE SLACK ADJUSTER HOUSING AS NECESSARY. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2011. OWNERS MAY CONTACT KENWORTH AT 425-828-5440.

**Notes:**

PACCAR SAFETY RECALL NO. 11KWA. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

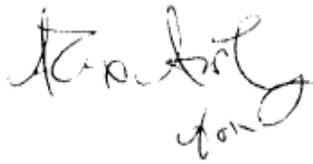
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large, stylized initial "J".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement