

## ASTON MARTIN THE AMERICAS

Auto Work Intl LLC 173 N Memorial Hwy Shavertown, PA 18708-1124

Dear Auto Work Intl LLC,

## Safety Recall Action (RA-04-0014) – Front Bottom Suspension Arm Cam-bolts

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

Aston Martin has decided that a defect which relates to motor vehicle safety exists in certain V8 Vantage, DB9 and DBS vehicles between 2007 and 2008. These vehicles have been equipped with front bottom suspension arm cam-bolts that may be out of specification. It is possible that such bolts could crack and cause the steering and handling of the vehicle to be affected which may result in a crash.

#### WHAT WE WILL DO

The two front bottom suspension arm cam-bolts on your vehicle will be replaced completely free of charge.

### WHAT YOU SHOULD DO

Please contact your Aston Martin Dealer as soon as possible to arrange a service date and so the Dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your Dealer and the parts are available. The labor time necessary to perform this service correction is approximately one hour. Please ask your Dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin Dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your Dealer on the agreed service date, and they do not remedy this condition on that date or within three days, we recommend you contact Aston Martin Customer Service by calling 1-888-923-9988.

After contacting your Dealer and Aston Martin Customer Services, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.com.

If you have had your vehicle repaired due to this issue prior to receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

If you have sold or traded your vehicle, please let us know by completing the enclosed Change of Owner form and returning it to us. We are sorry to cause this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with our products.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Aston Martin The Americas

Yours faithfully.

Chris E Baker

General Manager, After Sales Operations





# Information Change Card Name or address has changed (print new information below)

LAST NAME			FIRST NAME			INITIAL
ADDRESS: NUMBER STREET				I no longer own this automobile. It was:		
CITY		STATE	ZIP	1	□ SOLD (print name owner above, if know □ EXPORTED	and address of new wn.) □ STOLEN
VEHICLE ► IDENTIFICATION	SCFBB03B47GC06430 Auto Work Intl LLC 173 N Memorial Hwy	RA04004			□ DESTR OYED	□I do not own an ASTON MARTIN
NUMBER	Shavertown PA 18708-1124		☐ The Vehicle Identification Number on this card is incorrect. The VIN of my ASTON MARTIN		rrect. The VIN	
240						



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

## BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 244 ROYAL OAK MI

POSTAGE WILL BE PAID BY ADDRESSEE

**ASTON MARTIN** PO BOX 1091 **ROYAL OAK MI 48068-9907** 

