

Elgin Volkswagen responds to COVID-19 with new practices and enhanced cleaning procedures

Customers in need of maintenance or a new vehicle have options to obtain one responsibly through local dealership

ELGIN, Ill. ([PRWEB](#)) April 17, 2020 -- For many Americans, daily life has changed rather drastically over the past month. Many businesses have closed down, hopefully temporarily, or switched their employees to remote work. Others have been deemed essential and remain open, but have adjusted their practices for optimal safety.

[Elgin Volkswagen](#), a dealership serving Elgin and the wider surrounding area, is one of the latter. Car dealerships and service centers have been categorized as essential by the state of Illinois, as many still need vehicles to get around. However, the dealership has been implementing a variety of changes in order to ensure the safety of not only their employees and customers, but the general public as well.

In order to reduce crowds and to make sure they remain prepared, the sales and service departments at Elgin VW are operating on an appointment-only basis. Those interested in scheduling an appointment can contact the dealership by phone or [online](#).

In addition, the Elgin VW team is working hard to ensure they maintain a clean, sterilized environment. Surfaces are being routinely sanitized and a rigorous cleaning schedule has been put into place.

The safest option, of course, remains doing as much as one possibly can from home. For this purpose, Elgin VW recommends its full online support. The dealership can be contacted through online chat and email, while all its latest updates are handily displayed on its website.

One of the most exciting additions provided by Elgin Volkswagen is the dealership's remote service options. If a customer needs maintenance, a representative from the dealership's service center will pick-up and drop off the vehicle at the customer's residence for no charge. All transactions are taken care of remotely, effectively minimizing physical contact.

Those still in need of a vehicle or maintenance during this trying time are encouraged to head to the Elgin Volkswagen website at www.elginvw.com. In addition, the option exists for customers to make a phone call to 847-248-2000. Finally, after scheduling an appointment, prospective customers can head to the dealership location (while maintaining responsible social distancing) at 2630 Auto Mall Drive, Elgin.



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Online Web 2.0 Version

You can read the online version of this press release [here](#).