



AZ Motorsports Group Renegs on Harley Davidson Warranty

Chandler Harley Davidson renegs on extended warranty, questionable business practices of parent co. AZ Motorsports Group

([PRWEB](#)) March 16, 2004 -- March 10, 2003 Â Chandler, AZ A frustrated consumer today announced that he is pulling out all the stops as he tells his story to the media for support in his local battle with conglomerate Arizona MotorSports Group. After roughly six months, the Chandler Harley Davidson motorcycle dealership, a subsidiary of AZ Motorsports, has refused to honor their contract for an ÂExtended Warranty Service Plan.Â How many other motorcycle owners in AZ have been deceived by this organization? Visit <http://www.arizonamotorsports.com> for additional horror stories. Hayden Houser was tricked into spending an additional \$3,500.00 in his situation alone.

Hayden Houser purchased a used Harley in August, 2003 and then immediately took his bike to Chandler Harley for a ÂUsed Vehicle CheckÂ for a few hundred dollars to see if they could enter him into their popular warranty program. They advised him that the only way they would ÂacceptÂ him into the program was to have them rebuild his bike engine for an extra \$3,500 and then pay approximately another \$2,000 for the warranty. (They also convinced him to buy their maintenance and tire service agreements, which are not being disputed.) Houser agreed and was charged accordingly.

On November 23, two months later, Chandler Harley sent Houser a check for the amount of the warranty program. They wanted to refund his money as they said they had run into issues with their corporate offices because the bike had originally been sold to Houser through a 3rd party and not an authorized dealership. Today, after many phone calls and lawyer communications, AZ Motorsports Group and Chandler Harley Davidson still refuse to resolve these issues with Houser and honor their warranty agreement. He is also literally being held hostage with his other two agreements as he canÂt take his service business to another dealership.

For more information, contact Houser at 602-438-1816 or hayden@digitalclarity.com, or call Chandler Harley Davidson at 480-496-8600 or Arizona MotorSports Group at (480) 503-3333.



Contact Information

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