

Propel Bikes Locates and Transports Stolen Bike Back to Original Owner

In a situation that can only be described as fate, <u>Propel Bikes</u>' owner, Chris Nolte, recovered a stolen bike for a customer after it was missing for almost three years.

BROOKLYN, NY (PRWEB) April 25, 2016 -- Chris Nolte, owner of Brooklyn-based Propel Bikes, recently made, "Vincent," very happy. Vincent received an email from Chris earlier this year. Chris' reason for reaching out to the man who purchased a bike from Propel Bikes nearly three years earlier? In an pleasant twist of fate, Chris had found Vincent's bike and was ready to have it delivered back to his customer. Vincent purchased an Easy Motion NEO Cross electric bike from Propel in August of 2013. However, shortly after its purchase, the bike was stolen while it was chained to a scaffold. The bike thief unscrewed the scaffold to remove the bike and disappeared with it. Nearly three years after the incident, Chris Nolte was browsing propertyroom.com, as he frequently does, and saw the same Easy Motion NEO Cross ebike on an online police auction.

"I immediately reached out to Vincent after recognizing his bike on propertyroom.com. Since this bike had Vincent's customizations, I was fairly certain it was his," said an amazed Chris. Apparently, the individual who stole Vincent's bike was apprehended by the police in an unrelated matter, and the bike sat in the police warehouse for over two years. Despite discovering the electric bike earlier in 2016, it wasn't returned to the owner until recently due to the lengthy process of recovering stolen items from police auctions. Through their "Steal it Back" policy, propertyroom.com was very helpful in assisting Chris with the verification process to retrieve Vincent's bike.

Propel Bikes provided Vincent with complimentary maintenance on his recovered electric bike which included a lock replacement, a tune up and paint touchups. "I am so proud to be able to service Vincent after this fateful experience. I sold him the electric bike, and felt terrible when it was stolen. This serves as a reminder of the importance of bike security, how to properly lock up bikes and properly report them missing by detailing unique characteristics that prove ownership," said Chris. Currently, Propel Bikes automatically registers every bike sold with bikeindex.org. Law enforcement departments often refer to this, and similar registries, when they recover stolen bikes. If they find a match, they can reach out to the rightful owner. Propel Bikes also provides classes on electric bike safety, bike security and bikers' rights.

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Propel Bikes grew from Chris Nolte's passion for bicycles -- a passion that he was not able to enjoy to his previous capacity as a disabled veteran. Specializing in electric bikes that put the ability to become mobile once again in the hands of those who need it most, Chris considers himself as much of a matchmaker when it comes to finding customers the right bike as he is the store's owner. Contact http://propelbikes.com



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