



## **Garavel Chrysler Jeep Dodge Ram of Norwalk, CT Earns Consumer Satisfaction Award from DealerRater.**

*Garavel Chrysler Jeep Dodge Ram of Norwalk has been awarded the prestigious 2016 DealerRater Consumer Satisfaction Award.*

NORWALK, CT ([PRWEB](#)) February 11, 2016 -- Garavel Chrysler Jeep Dodge Ram of Norwalk, Connecticut has been awarded a 2016 DealerRater Consumer Satisfaction Award, an annual recognition given to auto dealerships that deliver outstanding customer service as rated by online consumer reviews. DealerRater, which is a car dealer review site for consumers, created the Consumer Satisfaction Award program to let online car shoppers instantly spot dealers that provide high-quality customer service by adhering to stringent guidelines.

Consumer Satisfaction Awards are given to the top 10 percent of U.S. new-car dealers based on their PowerScore™, as well as all U.S. used-car and Canadian (new and used) car dealerships that receive at least 25 annual reviews and maintain an average PowerScore™ rating of 4.0 out of 5.0. The PowerScore™ is determined using a Bayesian algorithm that factors the dealership's average DealerRater consumer rating and the total number of reviews written about the dealership during the 2015 calendar year.

The Consumer Satisfaction Award is one way for online shoppers to instantly recognize quality customer service regardless of brand or region. Garavel has achieved consistently high marks on the DealerRater website, placing it among the top dealerships nationwide since the program's inception last year. Online shoppers visiting [www.GaravelChryslerJeepDodgeRam.com](http://www.GaravelChryslerJeepDodgeRam.com) will find a "2016 Consumer Satisfaction Award winner" badge on their profile to instantly recognize them as a high quality dealership.

"Receiving this award for the second time in as many years is a testament to our team. We all work hard to make each customer encounter a positive experience" stated Paul Garavel, Owner/Dealer Principal. "That's why some our customers have been customers for years."

DealerRater features more than two million dealer reviews, which are read by more than 14 million car shoppers every year.

### About Garavel Chrysler Jeep Dodge Ram

Since 2002, Garavel Chrysler Jeep Dodge and Ram has been a family dealership. Owner, Paul Garavel, started the Georgetown brand with Georgetown Jeep of Wilton and expanded the same family values with the move to Norwalk, and the purchase Fairfield County Dodge. With a sister store, Garavel Subaru, only a few miles down the road, the Garavel family auto group is changing the perception of auto dealers, making customers, customers for life by providing outstanding quality service through the life of each vehicle.

### About DealerRater

Founded in 2002, DealerRater is the world's leading car dealer review website with more than two million service and sales reviews across 41,000 U.S. and Canadian dealerships, including a national network of more than 5,600 Certified Dealers. More than 14 million consumers read DealerRater content across the Web each month. By offering a product suite that allows qualified dealerships to manage reputation and achieve higher SEO rankings, DealerRater supports new lead generation by growing online presence.



**Contact Information**

**Thomas R. Mercer**

Garavel Chrysler Jeep Dodge Ram

<http://www.garavelchryslerjeepdodgeram.com/>

+1 (203) 992-4605

**Online Web 2.0 Version**

You can read the online version of this press release [here](#).