

GM CUSTOMER CARE AND AFTERSALES
DCS3158
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 14, 2014

Subject: Stop Delivery Order for Upcoming Safety Recall 14062
Brake Booster Pump – Secure Cavity Plug

Models: 2013-14 Cadillac XTS

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013-2014 model year Cadillac XTS vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing this safety recall. The total number of involved U.S. vehicles is approximately 64,000.

Pressure within the brake booster pump harness may cause the brake booster pump cavity plug to dislodge. This could allow contamination of the brake booster pump relay connector. If there is sufficient contamination of the relay connector, it may cause a short and melt the connector, which could cause a fire. To correct this condition, dealers are to secure the cavity plug to prevent it from dislodging from the brake booster pump.

All 2013-2014 model year Cadillac XTS vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013-2014 model year Cadillac XTS vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
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