



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 20, 2014

Mr. Paul Sieler
Northwest Custom Campers
537 W. Colorado Street
Kalispell, MT 59901

NVS-215KS
14V-093

Subject: Interior Side Door Lock May Become Inoperable

Dear Mr. Sieler:

This letter serves to acknowledge Northwest Custom Campers's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NORTHWEST/TRUCK CAMPER/2006-2012

Mfr's Report Date: February 27, 2014

NHTSA Campaign Number: 14V-093

Components:

LATCHES/LOCKS/LINKAGES

Potential Number of Units Affected: 10

Problem Description:

Northwest Custom Campers (Northwest) is recalling certain model year 2006-2012 truck campers equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

Consequence:

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the camper at the time will then be locked in and be unable to exit the vehicle, increasing the risk of injury.

Remedy:

Northwest will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Northwest Custom Campers at 1-406-885-3662 or Fastec at 1-800-837-2505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. It is expected that owners will be sent a letter, on the manufacturer's letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Northwest must submit a sample of the envelope in which you intend to mail the recall notice to owners. The words "SAFETY," "RECALL," and "NOTICE," in any order, must be printed on the envelope in all capital letters, in a type larger than that used in the address section, and in a manner distinguishable from the other type in a manner other than size (for example, in a different font or color). The envelope must also include a DOT/NHTSA label which can be found at: http://www.safercar.gov/Vehicle+Manufacturers/New_Recall_Label

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Northwest is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Northwest to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement