

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect Report**Date:** 03 March 2014

This report serves as New Flyer Industries Canada ULC and New Flyer of America Inc. ("New Flyer")'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain heavy duty transit buses. New Flyer decided that this defect existed in these vehicles on 19 February 2014.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information**Manufacturer's corporate name:** New Flyer Industries Canada ULC

Vehicle brand or trademark name owner(s) (where applicable): New Flyer

Designated Agent (imported vehicles): N/A

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Cummins Westport Model ISL G (Refer to Cummins Equipment Recall 14E-003)

Cummins Inc.
301 Washington St.
P.O. Box 3005,
Mail code 91630
Columbus, IN 47202
Ph. 812-377-7543**Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:**

Mr. Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
711 Kernaghan Ave., Winnipeg, MB, Canada R2C 3T4
Office: (204) 224-6706
Fax: (204) 224-0248
kerry_legg@newflyer.com**Manufacturer's assigned campaign number (where applicable):** R14-006

Make: New Flyer

Model: C40LFR

Model Year(s): 2008 through 2013

Inclusive dates of manufacture (month and year): Mar 2008 to Mar 2014

Body Style/Type: Compressed Natural Gas Forty Foot Low Floor Restyled

VIN Range:

033148 to 033159	038485 to 038490
033359 to 033409	038603 to 038604
033682 to 033685	038662 to 038664
033709 to 033808	038799 to 038806
033862 to 033911	038891 to 038916
034530 to 034574	038981 to 039002
035132 to 035152	039202 to 039221
035241 to 035246	039331 to 039338
035316 to 035390	039443 to 039541
035466 to 035492	039988 to 039991
035558 to 035563	040094 to 040104
036083 to 036098	040405 to 040435
036423 to 036424	040585 to 040596
036444 to 036489	040638 to 040653
036535 to 036642	040684 to 404705
037426 to 037430	040782 to 040801
037658 to 037665	041009 to 041012
037672 to 037676	041089 to 041108
037752 to 037759	041322 to 041331
038104 to 038110	042084
038221 to 038225	043071 to 043201
038279 to 038281	043271 to 043280
038294 to 038298	043289 to 043292

Total number of these vehicles: 1005

Make: New Flyer

Model: L40LFR

Model Year(s): 2009

Inclusive dates of manufacture (month and year): Nov 2009 to Apr 2010

Body Style/Type: Liquid Natural Gas Forty Foot Low Floor Restyled

VIN Range:

036437 to 036443

Total number of these vehicles: 7

Provide the following information as to all the groups of vehicles.

Grand total number of vehicles recalled: 2092

The percentage of the recall population you estimate actually contain the defect or noncompliance: 98%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

Recall population is based on sales/shipping information from Cummins Inc. to Interstate Assembly Systems and matched to New Flyer production records.

Describe how the recall population is different from any similar vehicles not subject to this notification:

Recall population is all vehicles equipped with Cummins Westport Model ISL G CNG engines manufactured between 2007 and 2014.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

Refer to Cummins Equipment Recall 14E-003.

Describe the cause(s) of the defect or noncompliance condition.

Refer to Cummins Equipment Recall 14E-003.

Describe the safety consequence(s) of the defect or noncompliance condition.

Refer to Cummins Equipment Recall 14E-003.

Identify any warning(s) that may precede the defect or noncompliance condition.

Refer to Cummins Equipment Recall 14E-003.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

Refer to Cummins Equipment Recall 14E-003.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

N/A.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Refer to Cummins Equipment Recall 14E-003. Cummins Inc. has indicated that all their dealers and distributors have the new program available to conduct the reprogramming of the engine ECMs at our customer locations.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Customer notification by Cummins has begun. Customer notification by New Flyer will initiate pending confirmation of this defect report, and will be completed within 10 working days of that confirmation.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

N/A.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Refer to Cummins Equipment Recall 14E-003.