



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 19, 2014

Mr. Cory Rilley  
Operations Manager  
Intercontinental Truck Body  
234 Hilltop Lane  
Conrad, MT 59425

NVS-215KS  
14V-076

**Subject:** Interior Side Door Lock May Become Inoperable

Dear Mr. Rilley:

This letter serves to acknowledge Intercontinental Truck Body's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INTERCONTINENTAL TRUCK/CUBE VAN/2010-2013

**Mfr's Report Date:** February 7, 2014

**NHTSA Campaign Number:** 14V-076

**Components:**

LATCHES/LOCKS/LINKAGES

**Potential Number of Units Affected:** 32

**Problem Description:**

Intercontinental Truck Body (ITB) is recalling certain model year 2010-2013 Cube Vans manufactured May 28, 2010, through June 7, 2013 and equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

**Consequence:**

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the cube van at the time will then be locked in and be unable to exit the vehicle, increasing the risk of injury.

**Remedy:**

ITB will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The recall is expected to during March 2014. Owners may contact ITB at 1-800-327-3349 or Fastec at 1-800-837-2505.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

It is expected that owners will be sent a letter, on the manufacturer's letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. This letter needs to be submitted to NHTSA for our review at least five days prior to it being mailed to owners.

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, ITB is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require ITB to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement