



Navistar, Inc.  
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A NAVISTAR COMPANY

## IMPORTANT SAFETY RECALL 14501

APRIL 2014

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain LoneStar®, PayStar®, ProStar®, WorkStar®, and 9900 model trucks built 20 June 2011 thru 26 October 2012 with Reduced Stopping Distance brakes (feature code 0504501, 0504504, or 04EWM) or with Greased For Life brakes (feature code 04WCS).

### **REASON FOR THIS RECALL**

The brake S-Cam tube bracket assembly on steer axles may exhibit fractures between the wing bracket and the tube steel.

### **RISK TO MOTOR VEHICLE SAFETY**

An inoperative brake may result in an unexpected pull condition during braking application or an unexpected increase in stopping distance and may contribute to a vehicle crash.

### **DEFECT REMEDY**

The repair will involve replacement of the stamped brake spiders with cast brake spiders and the installation of a gusseted S-Cam tube bracket assembly. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 3 hours to complete.

### **ACTIONS YOU SHOULD TAKE**

**If you own this vehicle**, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-

800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**