



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 31, 2014

Mr. Daniel Bensman
General Counsel for
EverGreen Recreational Vehicles, LLC
10758 County Road 2
Middlebury, IN 46540

NVS-215KS
14V-003

Subject: Interior Side Door Lock May Become Inoperable

Dear Mr. Bensman:

This letter serves to acknowledge EverGreen Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

EVERGREEN/ASCEND/2013
EVERGREEN/EVER-LITE/2013
EVERGREEN/EVER-LITE SELECT/2013
EVERGREEN/I-GO/2013

Mfr's Report Date: January 17, 2014

NHTSA Campaign Number: 14V-003

Components:

LATCHES/LOCKS/LINKAGES

Potential Number of Units Affected: 399

Problem Description:

EverGreen Recreational Vehicles, LLC (EverGreen) is recalling certain model year 2013 Ever-Lite, Ever-Lite Select, i-Go, and Ascend travel trailers manufactured February 17, 2012, through October 30, 2012 and equipped with Fastec-brand door locks. In the affected trailers, it may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

Consequence:

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

Remedy:

EverGreen will notify owners, and Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact EverGreen at 1-574-825-4298 or Fastec at 1-800-837-2505.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. It is expected that owners will be sent a letter, on the manufacturer's letterhead, informing them of the safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. A draft of this owner notification letter is due to this office no less than five days prior to mailing it to the customers.

We have been informed that Fastec will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer EverGreen is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require EverGreen to conduct a follow-up notification and conduct additional quarterly reporting.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement