

## **NISSAN NORTH AMERICA, INC.**

Corporate Office P.O. Box 685001 Franklin, TN 37068-5001 Telephone 615.725.1000

# OWNER NOTIFICATION

**RECALL NUMBER 12V-462** 

Dear Nissan [Frontier Pathfinder Xterra] Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in certain specific two-wheel drive 2012 model year Nissan [Frontier Pathfinder Xterra] vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

### Reason for Recall

The subject [Frontier Pathfinder Xterra] vehicles may have been equipped with out-of-specification front wheel hubs. This can cause the wheel hub to wear prematurely and eventually crack. If the vehicle continues to be driven in this condition, the wheel hub may break and the driver may experience difficulty controlling the direction of the vehicle, which could increase a risk of a crash.

#### What Nissan Will Do

Your Nissan dealer will replace the left and right side front wheel hub assemblies free of charge. This service should take about 1 ½ hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. If you hear a loud noise or feel vibration coming from the front wheel area, please bring your vehicle into the dealer as soon as possible.

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.