



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 17, 2011

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
11V-312

SUBJECT: FMVSS 138 TPMS SENSOR

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 138, "Tire Pressure Monitoring System," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/CC/2012

NHTSA Campaign Number: 11V-312

Mfg's Report Date: June 3, 2011

Components: TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS

Potential Number of Units Affected: 4

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2012, CC VEHICLES, FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLES SAFETY STANDARD NO. 138, "TIRE PRESSURE MONITORING SYSTEM (TPMS)." THE FACTORY INSTALLED WHEELS AND TIRES WERE REPLACED AT THE PORT WITH ACCESSORY WHEELS AND TIRES THAT WERE NOT EQUIPPED WITH THE PROPER TPMS SENSORS.

Consequence:

WITH THE INCORRECT TPMS SENSORS, DRIVERS WILL RECEIVE A CONSTANT WARNING FROM THE TIRE PRESSURE MONITOR SYSTEM. THE SYSTEM ALERTS THE DRIVER BUT, DUE TO INCORRECT TPMS SENSORS, THE SYSTEM CANNOT DETERMINE IF THE VEHICLE TIRES ARE PROPERLY INFLATED. THIS INCREASES THE RISK THAT THE VEHICLE WILL BE DRIVEN WITH ONE OR MORE UNDERINFLATED TIRES, INCREASING THE RISK OF A TIRE FAILURE THAT MAY LEAD TO A CRASH.

Remedy:

VOLKSWAGEN WILL REPLACE THE TPMS SENSORS WITH THE PROPER SENSORS TO MAKE THE TPMS SYSTEM OF THE VEHICLES COMPLIANT WITH FMVSS 138. AS OF JUNE 1, 2011, VOLKSWAGEN HAS CONTACTED ALL AFFECTED CUSTOMERS TO SCHEDULE THE REPAIRS FREE OF CHARGE. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN SAFETY RECALL NO. 44J4/XO. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement