Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recalls 09V-023, 09V-031, 10V-160, 11V-112, 11V-304 and 11V-342 Dealer Notification Letter for Owner Follow-Up Notice

To whom it may concern,

Please find attached Dealer Notification Letters for a Follow-Up Owner Notification for the following Toyota and Lexus vehicles:

<table>
<thead>
<tr>
<th>NHTSA campaign ID</th>
<th>Toyota campaign No.</th>
<th>Vehicles Covered</th>
</tr>
</thead>
<tbody>
<tr>
<td>09V-023</td>
<td>90B</td>
<td>Certain 2004 MY Sienna</td>
</tr>
<tr>
<td>09V-031</td>
<td>90C</td>
<td>Certain 2006-2007 MY Yaris</td>
</tr>
<tr>
<td>10V-160</td>
<td>A9E</td>
<td>Certain 1998-2010 MY Sienna</td>
</tr>
<tr>
<td>11V-304</td>
<td>B0G</td>
<td>2001-2003 MY Prius</td>
</tr>
<tr>
<td>11V-342</td>
<td>B0J, BLD</td>
<td>2006-2007 MY Highlander HV Certain 2006 and 2007 model year RX 400h</td>
</tr>
</tbody>
</table>

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

Mark Kubota
Quality Compliance Assistant Manager

Attachments:
- Lexus Dealer Notification Letter
- Toyota Dealer Notification Letter
January 29, 2013

To: Lexus Service and Parts Managers

From: Lexus Service and Parts Operations

Subject: Owner Re-notification of Non-Completed Safety Recalls

Safety Recall completion is important not only in satisfying government requirements but also as an integral part of our commitment to meet customer expectations of Lexus products. Lexus will be sending Safety Recall Follow-Up Notices to remind owners whose vehicles have not yet had recall campaign repairs completed.

We request your assistance in completing the applicable recall campaign repairs as owners receive the Safety Recall Follow-Up Notices and contact you. Please note the follow-up activity may cause an increase in your current recall campaign owner appointments. Lexus will continue with additional follow-up activities in the months to come. Please ensure take this into consideration when analyzing their manpower requirements.

1. Safety Recall Campaign Involved in the Follow-Up

<table>
<thead>
<tr>
<th>Safety Recall</th>
<th>Description</th>
<th>Model Year(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLC</td>
<td>Driver’s Side Floor Carpet Cover and Retention Clips</td>
<td>Certain 2004 - 2007 RX 330/350, RX 400h</td>
</tr>
<tr>
<td>BLD</td>
<td>Intelligent Power Module (IPM)</td>
<td>Certain 2006 and 2007 model year RX 400h vehicles</td>
</tr>
</tbody>
</table>

2. Safety Recall Follow-Up Owner Notification Letter Mailing Date

The Safety Recall Follow-Up Owner Notification Letters (“owner letters”) will begin in early February 2013, approximately one week after the dealer notification. The owner letters will be mailed over a period of several weeks consistent with parts availability by first class mail as required by Federal regulation.

3. Technical Instructions

Technical Instructions to conduct these campaigns can be found on TIS.

4. Number of Involved Vehicles Not Yet Remedied

Your Area Office will be provided with this information. These counts are based on the last dealership to service an affected vehicle.

5. Parts Ordering

The applicable parts ordering information can be found in the Dealer Cover Letter and Technical Instructions of the specific Safety Recall. As a practice, dealers should utilize the following guidelines to determine parts order for this re-notification activity:

- Check current stock levels.
- Subsequent orders should be based on customer appointments.
6. Vehicles in Dealer Stock
Dealerships are requested to perform recall campaign procedures on any vehicles in their stock prior to delivery. Always verify eligibility by consulting Dealer Daily/TIS prior to performing repairs.

7. Customer Handling and Dealership Follow-Up
Please consider this Safety Recall follow-up a great opportunity to focus on assuring customers that their safety remains Lexus’ highest priority. Customers who receive the Safety Recall Follow-Up Notice may contact your dealership with questions regarding the letter and/or Safety Recall remedy. Please ensure that all customer contact personnel at your dealership are aware of these Safety Recalls and know how to accurately answer customer’s questions or how to direct the customer to someone that can.

Please review this letter with your staff to familiarize them with the proper procedure for this re-notification activity.

Thank you for your understanding and cooperation.