



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION

#110520FRV

July 2011

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, has decided that a defect which relates to motor vehicle safety exists in certain model year 2011 Bounder, Bounder Classic, Southwind, Storm, and Terra Class A gas motor homes, built on Ford chassis, and certain model year 2012 Bounder and Southwind Class A gas motor homes, built on Ford chassis.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, a wire harness routed under the motor home can contact a heat shield located next to the Passenger side Engine Exhaust Manifold. The heat can transfer from the heat shield to the harness and can melt or otherwise damage the wiring. A damaged wire harness can result in an electrical short, which can result in intermittent operation of electrical systems, vehicle "shut down" and/or lead to a fire, and may result in loss of vehicle control, injury or death.

WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting an authorized Fleetwood RV, Inc. dealer.

WHAT WILL FLEETWOOD DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all of the information needed to enable them to inspect the wire harness routing and complete any necessary related repairs.

This service will be performed for you free of charge.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle Information Card*** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle Information Update Card*** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL # 110520FRV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3418

If you believe that the dealer and Fleetwood RV, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Fleetwood RV, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD RV, INC.