



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
11V-275

SUBJECT: BRAKE HOSES/FMVSS 135

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 135, "Passenger Car Brake Systems," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHEVROLET/EXPRESS/2011
GMC/SAVANA/2011

NHTSA Campaign Number: 11V-275

Mfg's Report Date: May 5, 2011

Components: SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS:
HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 7,593

Summary:

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2011 CHEVROLET EXPRESS AND GMC SAVANA VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 135, "PASSENGER CAR BRAKE SYSTEMS." SOME OF THESE VEHICLES MAY HAVE BEEN BUILT WITH A CLEARANCE CONDITION IN WHICH THE RIGHT REAR BRAKE HOSE MAY CONTACT THE TIRE OR WHEEL RIM. IF THE BRAKE HOSE REPEATEDLY CONTACTS THE TIRE OR WHEEL RIM, A HOLE COULD BE WORN IN THE BRAKE HOSE.

Consequence:

A DAMAGED BRAKE HOSE MAY REDUCE THE EFFECTIVENESS OF THE REAR BRAKES AND INCREASE THE DISTANCE REQUIRED TO STOP THE VEHICLE. AN INCREASED BRAKING DISTANCE MAY INCREASE THE RISK OF A CRASH.

Remedy:

DEALERS WILL SECURE THE RIGHT REAR BRAKE HOSE TO ENSURE SUFFICIENT CLEARANCE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MAY 13, 2011. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438, OR WWW.GMOWNERCENTER.COM.

Notes:

GM'S SAFETY RECALL NO. 11126. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement