Safety Defect and Noncompliance Report Guide for Vehicles <u>PART 573 Defect and Noncompliance Responsibility and Reports¹</u>

On <u>APRIL 21/2010</u>,: <u>DAIMLER TRUCK</u> [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. ____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 <u>Defect and Noncompliance Responsibility and Reports</u>.

Date this report was prepared: _____MAY_2/2011

Furnish the manufacturer's identification code for this recall (if applicable): ______FL577

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and <u>mailing address</u> of the designated agent as prescribed by 49 U.S.C. §30164.

TRIPLE E RECREATI	ONAL VEHICLES			
P.O. BOX 1230	WINKLER, MB	R6W 4C4	CANADA	

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

BRAD WALL - CUSTOMER RELATIONS MANAGER

Telephone Number: <u>204–325–4361</u> Fax No.: <u>204–325–5241</u>

Name and Title of Person who prepared this report.

BRAD WALL

Signed:

Brad Wall

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to <u>RMD.ODI@dot.gov</u>.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles <i>illustrations or photograp</i>	Involved in the ohs as necessary	Recall, for to describ	r each ma be the veh	ake and mod icle), provid	lel or applicable vehicl e:	e line (provide
Make(s): <u>COMMANDER</u>				· •		_
Production Dates: Begin	ning: <u>7/2007</u>	Ending: _	03/2008	-		
VIN Range: Beginning:		End	ling:			
Vehicle Type: MH						_
Descriptive information not included in the recal	which characte					
Make(s): <u>COMMANDER</u> Production Dates: Begin					A3202FB/A3509FB/A A3711FWB/A3712FB	<u>3</u> 710FB/
VIN Range: Beginning:						
Vehicle Type:MH						
Descriptive information not included in the recal	which characto : 	erizes/disti	nguishes	the recalled	vehicles from those 1	nodel vehicles
Make(s): <u>COMMANDER</u> Production Dates: Begin					A3202FB/A3509FB/	- 43710FB
VIN Range: Beginning:		End	ling:			
Vehicle Type:						
Descriptive information not included in the recal	which characte					nodel vehicles

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

I. Identify the Vehicle Models Involved in the Recall

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Make(s): <u>COMMANDER</u>	_ Model Years]	Involved : <u>201</u>	0Model(s):	A3203D	
Production Dates: Beg					
VIN Range: Beginning:					
Vehicle Type:					
Descriptive information not included in the reca	which characte				
Make(s):					
Production Dates: Begi	nning:	Ending:			
VIN Range: Beginning:	·	Ending:			
Vehicle Type:					
Descriptive information not included in the reca	which characte				
Make(s):		nvolved:			
Production Dates: Begi					
	De Jacobiel				
VIN Range: Beginning: Vehicle Type:	_ Bodystyle: _				

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

Year	Number of Vehicles Potentially Involved
2007	1
2008	3
2008	1
2008	3
2008	2
2008	6
2009	2
	2007 2008 2008 2008 2008 2008 2008

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Total Number Potentially Affected by the Recall:

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

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Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
A3509FB	2009	4
A3710FB	2009	1
A3203D	2010	2
** NOTE ** ALL VEHIC	CLES ARE IN CANADA **	

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: UNKNOWN

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

AS PER INFORMATION PROVIDED BY DAIMLER TRUCKS NORTH AMERICA LLC

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III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

THE STOP LAMPS MAY BE INTERMITTENT DURING LIGHT BRAKE APPLICATIONS

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Describe the cause(s) of the defect or noncompliance condition.

Describe the consequence(s) of the defect or noncompliance condition.

THE STOP LAMPS MAY NOT PROPERLY INDICATE THAT THE SERVICE BRAKES ARE

APPLIED WHICH MAY LEAD TO A CRASH WITHOUT PRIOR WARNING

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Identify any warning which can (a) precede or (b) occur.

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If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

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Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

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V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

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9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

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Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

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VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

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VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to <u>RMD,ODI(adot.gov</u> for review prior to mailing.

<u>Note</u> that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

DAIMLER

Defect Information Report

(Section 573.6)

Date: April 21, 2010

(c)(1) Manufacturer: Daimler Trucks North America LLC P.O. BOX 3849 Portland, Oregon 97208 (503) 745-5219

Brands: Freightliner, Freightliner Custom Chassis Corporation

(c)(2) Vehicles identification: Model(s) affected: Freightliner Business Class M2 FCCC B2 chassis, S2 chassis, MC chassis

> Model Years affected: 2005, 2006, 2007, 2008, 2009, 2010, 2011 Manufacture Dates: January 19, 2005 through April 16, 2010 Basis for determining population: All vehicle models listed above and built January 2005 through April 2010 with hydraulic brakes Component manufacturer if other than the vehicle manufacturer: N/A

- (c)(3) Total number of vehicles potentially affected: Approximately 6,569
- (c)(4) Percentage of vehicles estimated to contain the defect: 2%
- (c)(5) Description of the defect: The stop lamps may be intermittent during light brake applications.

49CFR Section 577.5(f) Evaluation of the risk to motor vehicle safety: The stop lamps may not properly indicate that the service brakes are applied which may lead to a crash without prior warning.

(c)(6) Chronology of principal events:

2/3/2010 – NHTSA opened a PE to investigate allegations of brake lights not illuminating during a "light brake pedal application" on Model Years (MY) 2009 through 2011 Thomas Built Saf-T-Liner C2 model school buses.

DTNA reviewed warranty data and found 296 claims (USA + Canada populations) related to brake lights not illuminating on trucks and buses with hydraulic brakes produced from January 2005 to present.

DTNA reviewed customer complaint data and found 7 reports (USA + Canada population) related to the brake lights not illuminating on trucks and buses with hydraulic brakes produced from January 2005 to present.

(c)(7) Noncompliance-test or other data: N/A

(c)(8) (i) Remedial program: The remedy is unknown at this time. Repairs will be performed by Daimler Trucks North America dealerships and Direct Warranty customers, i.e., customers approved by Daimler Trucks North America to do their own warranty repairs Reimbursement Plan: Copies will be submitted as a supplemental report when available.

DAIMLER

(ii) Estimated Owner and Dealer Notification Date: Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected. The completion date is: TBD Dealer notification is: TBD

- (c)(9) Information for tire recails: Not Applicable
- (c)(10) Communications sent to manufacturers, dealers and owners: Copies will be submitted as a supplemental report when available.
- (c)(11) Manufacturer's campaign number: FL-577