



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 5, 2011

MR. FRANK J. DIERTL
GENERAL MANAGER
ENGINEERING SERVICES
MERCEDES-BENZ USA, LLC
PO BOX 350
MONTVALE, NJ 07645-0350

NVS-215dgl
11V-213

SUBJECT: VIBRATION DAMPER RING SEPARATION

DEAR MR. DIERTL:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MERCEDES BENZ/E-CLASS/2011

NHTSA Campaign Number: 11V-213

Mfg's Report Date: March 31, 2011

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 41

Summary:

MERCEDES-BENZ IS RECALLING CERTAIN MODEL YEAR 2011 E-CLASS MODEL W212 AND S212 VEHICLES MANUFACTURED FROM JULY 8, 2010, THROUGH JULY 12, 2010. INSUFFICIENT ADHESIVE BETWEEN THE VIBRATION DAMPER AND ITS INNER MASS DAMPER RING COULD CAUSE A SUDDEN SEPARATION OF THE INNER MASS DAMPER RING FROM THE VIBRATION DAMPER.

Consequence:

WHILE WORKING IN THE ENGINE COMPARTMENT DURING ENGINE OPERATION, THE DAMPER RING COULD STRIKE AND INJURE THE PERSON REPAIRING THE VEHICLE OR A BYSTANDER.

Remedy:

DEALERS WILL INSPECT AND REPLACE PARTS AS NECESSARY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2011. OWNERS MAY CONTACT MERCEDES-BENZ AT 1-800-367-6372.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

I have reviewed your proposed owner letter and it meet the requirements of Part 577.

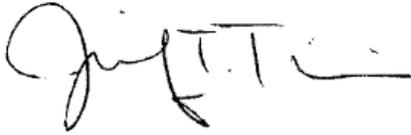
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement