



RECALL CAMPAIGN BULLETIN

Reference:

NTB10-105

Date:

September 17, 2010

VOLUNTARY SAFETY RECALL CAMPAIGN GARMIN nüvi® 750 PORTABLE GPS

CAMPAIGN ID #: PC063
NHTSA # 10V-401
APPLIED VEHICLES: 2008 – 2010 Frontier (D40) 2008 – 2010 Versa (C11)
 2008 – 2010 Pathfinder (R51) 2008 – 2010 Sentra (B16)
 2008 – 2010 Xterra (N50) 2008 – 2010 Altima (L32)
 2008 – 2010 Rogue (S35)

INTRODUCTION

Garmin is conducting a voluntary safety recall campaign on certain nüvi® brand portable automotive GPS units. Some of these units were installed on Nissan vehicles. To address this issue, the Garmin nüvi® GPS devices installed on the affected vehicles need to have the serial numbers checked, and if needed, the device may need to be sent to Garmin for repairs at no charge.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC063 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

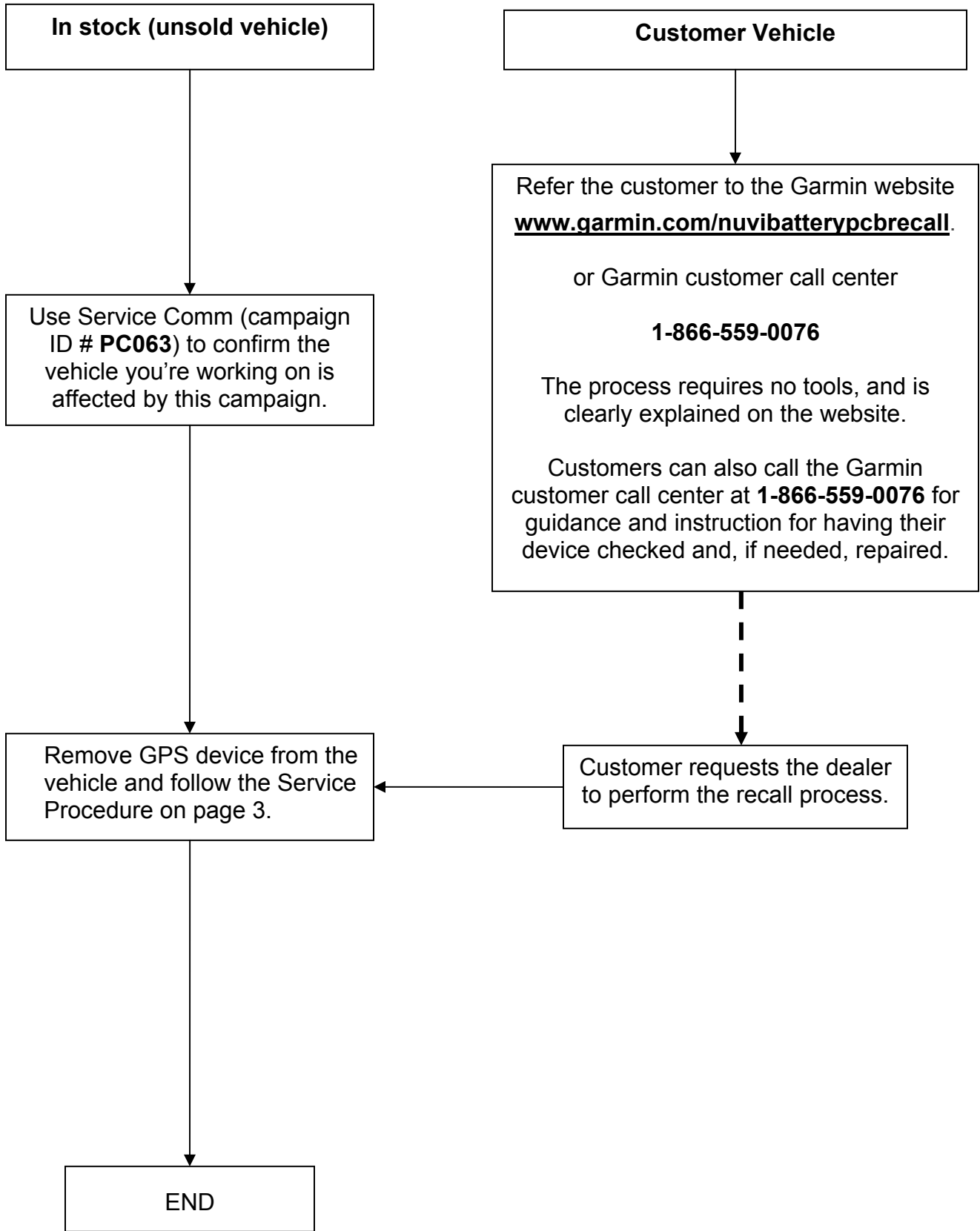
DEALER RESPONSIBILITY

It is the dealer’s responsibility to check each vehicle affected by this voluntary safety recall which is in a dealer’s inventory. **Federal law requires that new product in a dealer inventory which is the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Customers who own a vehicle falling within the range of this campaign which are equipped with a Garmin nüvi® GPS device can be referred to the Garmin website to check their device, and if necessary have it repaired. The process requires no tools, and is clearly explained on the website. www.garmin.com/nuvibatterypcbrecall.

Customers can also call Garmin at **1-866-559-0076** for guidance and instruction for having their device checked and, if needed, repaired.

REPAIR OVERVIEW



SERVICE PROCEDURE

1. Remove the Garmin nüvi® GPS device from the vehicle.
2. Locate the serial number on the bottom of the device (see Figure 1).

NOTE: The serial number is 8 or 9 digits without spaces or dashes.



Figure 1

3. Go to the Garmin website: www.garmin.com/nuvibatterypcbrecall

NOTE: If you do not have web access, you may contact Garmin by phone:
Garmin call center for Nissan dealers – **1-866-559-0074**.

4. At the website home screen (see Figure 2), enter the serial number and then click on “Check Serial Number”.
 - The website will automatically determine if the serial number is a recalled device.

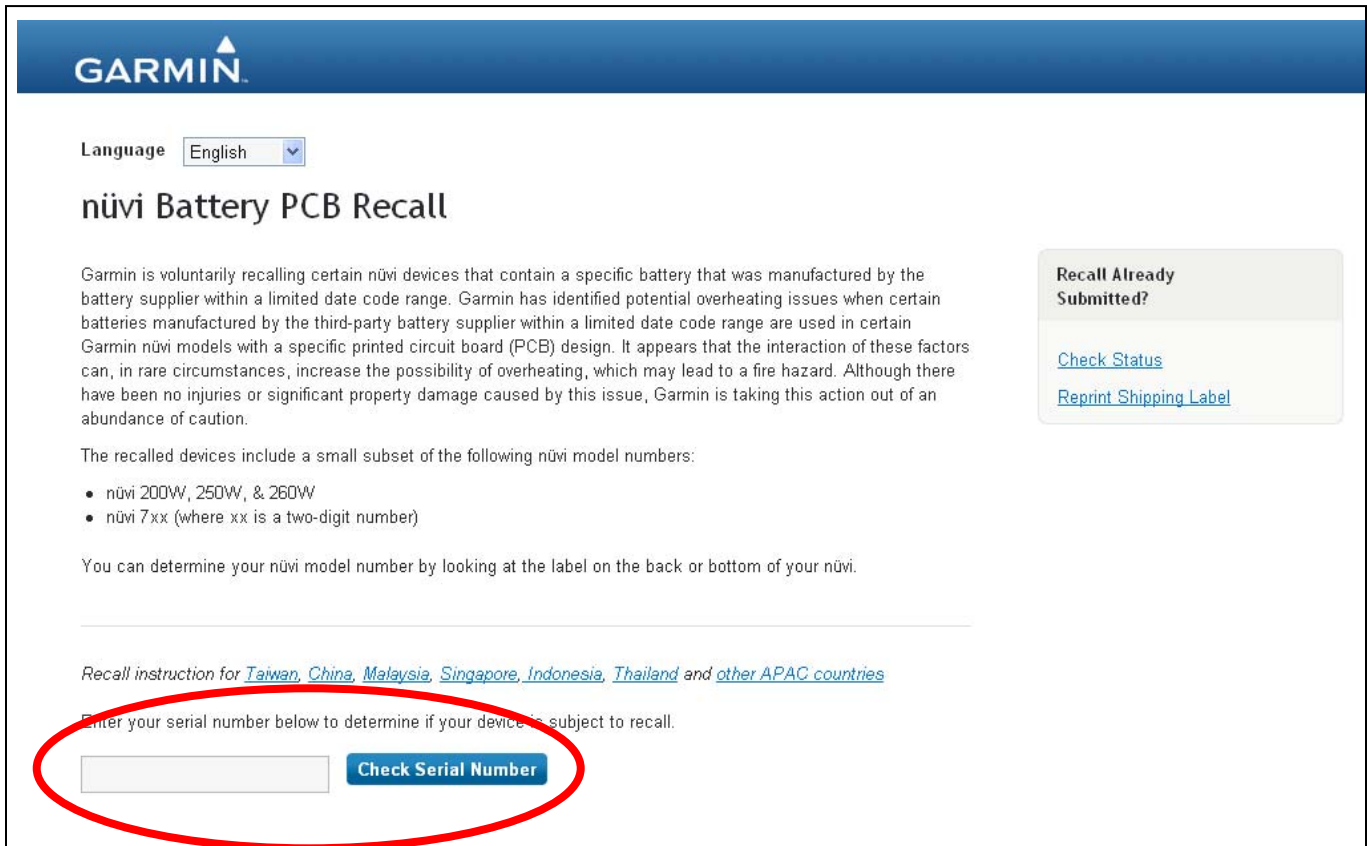


Figure 2

- If the website displays the message “Your device has not been recalled”, no further action is needed.
- If the website displays the message “Your device has been recalled”, follow the “on-screen” instructions for shipping the device for repair.

NOTE:

- Do not attempt to service or repair the Garmin GPS device. All service and repairs **MUST** be done through Garmin’s authorized service provider.
- Repair time will vary, but you should expect an average of 10-14 business days.
- For units determined to be in need of repair, Garmin is providing repair and return service. In most cases, the exact unit will be returned. If during the repair, Garmin finds the unit has sustained damage, a different unit of the same model will be shipped. If a different unit is shipped, any personal information or files saved on the original unit will be lost.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: PC063

DESCRIPTION	OP CODE	FRT
Check Website for Recall Status and if needed ship device for repair.	PC0630	0.2 hrs

OWNER'S LETTER (example of typical owners letter)

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Garmin has decided that a defect which relates to motor vehicle safety exists in certain specific Garmin nüvi® 750 portable GPS units. Our records indicate that you may have purchased a 2008 Nissan Rogue vehicle equipped with the potentially affected portable Garmin nüvi® 750 or purchased a portable Garmin nüvi® 750 over the counter at a Nissan dealership.

Reason for Recall

Garmin reported a potential overheating issue on Garmin nüvi® 750 portable GPS within a certain date code range. In rare circumstances, this overheating may lead to a fire hazard. It is important that you stop using your portable Garmin nüvi® 750 unit and check if it is affected by this recall immediately.

Please note that Nissan in-dash navigation systems are not involved in this recall.

What Nissan Is Doing

Nissan is notifying potentially affected customers and urging them to go to www.garmin.com/nuvibatterypcbrecall.

What You Should Do

DO NOT USE THE GPS UNIT.

We urge you to go to the Garmin website immediately to check if your Garmin nüvi® 750 portable GPS unit is affected by entering the serial number located on the bottom of your unit. If your unit is affected, please follow the remedy instructions provided on the Garmin website: www.garmin.com/nuvibatterypcbrecall.

You may also call the Garmin 800 Number (866-559-0076) to determine if your GPS unit is affected and receive instructions on how to have it repaired. Customers should not go to the Nissan dealer to have their GPS unit repaired.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.