

Decisiv To Focus On Improving Asset Management During Service Events

Fleet Best Practices webinar will illustrate how streamlining service reduces downtime, helps generate revenue and improves driver satisfaction

GLEN ALLEN, Va. (<u>PRWEB</u>) October 05, 2022 -- Decisiv, Inc., the industry leader in <u>Service Relationship</u> <u>Management</u> (SRM) solutions, announced today that it is hosting a webinar focused on Fleet Best Practices for expediting asset service. The event is scheduled for Tuesday, October 12th at 2pm EDT.

The Decisiv webinar on improving asset management during repair and maintenance events will provide an indepth look at ways to expedite service processes. It will present data that shows how fleets can use the Decisiv SRM platform to increase revenue by decreasing downtime and enhance driver satisfaction and retention.

Topics on the webinar agenda include practical examples of key best practices for:

- Digital communication and collaboration
- Estimates, approvals, and purchase orders
- Requesting and scheduling service
- PM scheduling

"Top performing fleets are utilizing Decisiv SRM to get trucks back on the road faster," said Robert Nordstrom, VP of Customer Solutions at Decisiv. "The platform's unique ability to provide greater visibility into all aspects of a service event helps generate more revenue through improved uptime. Along with providing transparency, it also addresses a top area of frustration for drivers."

Attendees at this highly informative webinar will learn how they can proactively improve service event management in their operations.

<u>REGISTER</u> to attend the Decisiv Fleet Best Practices webinar on Tuesday, October 12th at 2 pm EDT.

About Decisiv, Inc.

Virginia-based Decisiv is the provider of the largest asset service management ecosystem for the commercial vehicle industry. The Decisiv Service Relationship Management (SRM) platform is the foundation for the nearly 5,000 service locations across North America that manage more than 4 million service and repair events for commercial vehicles annually. Through Decisiv's SRM platform, dealers, service providers, manufacturers, and fleet and asset managers can communicate and collaborate during every service event. The SRM solution streamlines the entire asset service management process bringing all the necessary diagnostic, telematics and asset information together for all participants, and delivers it at the point of service. This level of connectivity and collaboration drives an unrivaled level of service performance and asset optimization that gets trucks back on the road faster so fleets see higher revenue per asset and lower costs. Service providers using SRM establish efficient communication, better controls, and increased productivity in service operations that enables them to become trusted partners to fleets. For manufacturers, SRM enhances the value of service networks and provides data and analytics to help develop more reliable and efficient commercial assets. For more information, visit www.decisiv.com.



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