



## **AutoClaims Direct Has Outstanding 2nd Quarter**

*ACD's second quarter statistics exceed expectations.*

([PRWEB](#)) July 14, 2005 -- AutoClaims Direct the leading provider of independent auto damage appraisals and insurance claims management technology today announced the release of the corporations second quarter 2005 growth and performance results.

ACD 2005 expansion continued to exceed expectations with a the addition of 4 new states of coverage during the second quarter bringing ACD's national coverage to 35 total states. The corporation also added 6 new insurance carriers and 2 TPA's to the growing list clients utilizing ACD nationwide.

"Our claims management software made huge gains during the second quarter", Stated V .P. of Operations, Tara Esquivel. "Many clients originally looked upon us as just an appraisal firm and when they discovered we do more than any of the other business solutions and software companies in the industry, it became quickly evident that ACD provided the most cost effective solution for their claims departments." Esquivel added, "We don't charge our clients click fees and set up charges because we have a laser like focus on providing top quality value added services which dramatically lower client costs."

AutoClaims Direct's appraisal statistics for the second quarter of 2005 were equally impressive with ACD's Arizona office leading the appraisal cycle time average at 1.43 days which includes weekends and holidays. Average claim severity nationwide was \$2092.45. Part usage statistical data extracted from the ACD claims data base showed OEM parts usage at 69.2%, used and remanufactured at 18.5% and aftermarket at 12.3%.

AutoClaims Direct is a business service and auto appraisal firm that provides the insurance industry with a complete claims management service and auto appraisal company. AutoClaims Direct's clients are insurance companies, fleet management companies and third party administrators. AutoClaims Direct's revolutionary "DirectLink" application streamlines the claims handling process, rapidly reducing cycle times and average loss paid. The corporation handles auto and heavy equipment appraisals, desk audits, lease returns and many value added service modules.

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