



Richer Systems Group, Inc. Appoints Three New Executives

Additions are meant to meet the growing needs of the enrich customer base

([PRWEB](#)) October 21, 2004 -- Ted Barnicoat, executive vice president of Richer Systems Group Inc. (RSG), is pleased to announce additions to the management team. Recently Ken Chapman has been hired to fill the position of VP Product Development and Client Services, and effective immediately, Glenn Bryan has been promoted to Vice President Consulting Services and Richard McKeel has been promoted to Manager of Quality Assurance.

Ken Chapman to the position of Vice President of Product Development

Ken joins RSG to oversee the product development and client services teams. His groups will manage the design, development and support of the enrich transportation and fleet management systems. Given the size and scope of our product development efforts, increasing focus on process and quality is required. Ken's skill and experience will be instrumental in supporting this effort.

Ken is an accomplished senior IT professional and has been active in various technical, consulting and management positions for 30 years. Prior to his appointment, he was the Head of Information Services for Pembina Corporation, Canada's leading liquids feeder pipeline business. Ken holds the Government regulated Information Systems Professional (ISP) designation and is a Canadian Information Processing Society (CIPS) National Award Recipient for Outstanding Contributions to the Society.

Glenn Bryan to the position of Vice President of Implementation Services

Glenn will be responsible for the Consulting Services Group who deliver consulting, training and project management services to new and existing customers of enrich. RSG is actively increasing the scope of services it provides to its customers and Glenn's 10 year experience with enrich will be of significant value in making this delivery possible.

Glenn has held numerous roles of increasing responsibility for 10 years at Richer Systems, including senior analyst and his latest role as project manager for enrich customers in Europe. Glenn holds the Certified Management Account (CMA) designation and a BSE in Mathematics.

Richard McKeel to the position of Manager of Quality Assurance

Reporting to the Executive Vice President, Richard will be responsible for the QA team who conduct product testing, create documentation and deliver process improvement services on behalf of RSG. With the creation of this position and Richard's appointment, the profile of QA will be raised significantly within RSG. This will result in continued improvement in the accuracy and consistency of product delivery.

Richard has had extensive professional experience spanning a 17-year career in the IT industry. Richard started with RSG in September 2003 as Senior Analyst.

"Richer Systems Group has been fortunate to have attracted experienced executives, as well as promoting from within," said Ted Barnicoat. "We are optimistic that their significant software expertise will support our continued growth."

With the recent growth of the enrich customer base, Richer Systems has doubled its staff in order to meet



demands for new services and to ensure continued momentum to improve business processes and product quality. The company has implemented new services, including enhanced Quality Assurance processes and a new web-based HELP desk call tracking system to add further support to its growing customer base.

About Richer Systems Group

Richer Systems Group Inc. is a vendor of ERP, e-commerce, and asset management and maintenance software solutions, and a provider of application services (ASP) to the commercial transportation industry. Founded in 1990, the company maintains a head office in Calgary, Alberta and additional offices in Phoenix, Arizona and Detroit, Michigan. RSG's asset management & maintenance solutions are also applicable to and have been deployed by the owners and operators of private and private-type fleets.

RSG's flagship product enrich is in use throughout North America by leading companies in the commercial transportation field including full service lease & rental, common and dedicated carriers. enrich software modules manage: financial accounting, equipment maintenance, inventories, maintenance facilities, lease, rental and maintenance contracts, trucking operations, warehouse operations, fuel and fuel tax management, payroll and human resources. For further information, contact 800-491-7780 or log on at www.richer.ca

Note to editors: Hi-resolution images of Ken Chapman, Glen Bryan, and Richard McKeel are available upon request.

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