

## Burgess Movers Joins the Better Business Bureau, Inc. Serving Eastern Massachusetts, Maine and Vermont

Burgess Transportation Services, Inc. d/b/a Burgess Movers announced its membership today with the Better Business Bureau Serving Eastern Massachusetts, Maine & Vermont.

RANDOLPH, MA (<u>PRWEB</u>) August 26, 2004 -- Burgess Transportation Services, Inc. d/b/a Burgess Movers announced its membership today with the Better Business Bureau Serving Eastern Massachusetts, Maine & Vermont. The BBB has approximately 6,387 members and employs in excess of 79,514 people.

 $\hat{A} \square$  We are pleased to be a member of the BBB because it signifies our commitment to customer service, ethics and reliability,  $\hat{A} \square$  said Burgess Movers $\hat{A} \square$  spokesperson.

Burgess Movers is a full service moving and storage company that offers a wide range of services. Moving clients and their most valued possessions across the street, the state, the country, or around the world in complete confidence, Burgess Movers realizes how stressful moving can be. The company removes some of the stresses of relocating by treating all their clients with care, respect, courtesy, and professionalism.

 $\hat{A} \square BBB$  membership indicates that Burgess Movers has agreed to adhere to the BBB standards of Membership, which sets the company apart from their competitors. These include having a satisfactory record of customer service with the Bureau and responding promptly and fairly to all consumer complaints, if any, $\hat{A} \square$  said Robert H. Williams, President and CEO. According to a recent survey, 75 percent of Americans aged 18 and older have more confidence in doing business with a BBB member company.

The Better Business Bureau provides the ability to check out over 80,000 companies in Massachusetts, Maine and Vermont that consumers can access anytime via the BBB website at <u>www.bosbbb.org</u> or by dialing 508-652-4800. Consumers can make an educated decision on who they want to do business with by researching the company on the BBB web site. With the BBBÂ $\Box$ s request page on <u>www.bosbbb.org</u>, customers request information, estimates and proposals from BBB members. Customers input what work they need done and the request is forwarded to all appropriate member businesses. The members then contact the customers directly with further information, an estimate or a proposal.

The BBB system responds to millions of such inquiries each year, providing information about charity organizations, helping resolve consumers  $\hat{A} \square$  disputes with businesses through conciliation, mediation and arbitration and promoting ethical business standards and voluntary self-regulation of business practices.

As a member of the BBB, the company may display the widely recognized member BBB torch logo and display the BBB Online Gold Seal on its Web site. BBB members are setting the standard for credibility, reliability and ethics.

## About Burgess Movers

Burgess Movers continues to cater to customers in the same professional, reliable and ethical manner they have provided since opening their doors.  $\hat{A} \square$  We feel that every customer deserves the best and we provide it, $\hat{A} \square$  said Burgess Movers $\hat{A} \square$  spokesperson.



About the BBB

The Better Business Bureau, Inc. is a non-profit, public service organization serving Eastern Massachusetts, Maine and Vermont. The BBB provides free business Reliability Reports, Charity Reports, and other invaluable consumer information to the public. All BBB services are readily available on the Internet at <u>www.bosbbb.org</u>.

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