

## Chirton Grange wins Gold at national chauffeur awards

Medway based company becomes the best small chauffeur company in the UK at industry awards.

Chatham, Kent (PRWEB UK) 10 December 2015 -- Medway based <u>Chirton Grange</u> was honoured for the second successive year at the Professional Driver QSi Awards. The awards honour the quality, service and innovation of companies in the private hire industry across the UK. Chirton Grange were able to improve on last year's third place in the Chauffeur Company (1-10 vehicles) category to scoop the Gold award and officially lead the way for small chauffeur companies in the UK.

Director Kevin Willis said: "We're very proud to have been recognised by the industry for the hard work we've put in, not just this year, but for the last twenty. We do an excellent job to ensure our clients get the best value for their money, but it's nice to get a trophy."

Professional Driver magazine editor Mark Bursa said: "Chirton Grange is a company that punches well above its weight, largely thanks to the personality and can-do attitude of its owner, Kevin Willis. Its client base is already the envy of many much larger London operators, even though the company isn't even London-based."

Mark Bursa added: "The judges were particularly impressed that the company has added to its portfolio since last year. In particular, Chirton Grange managed to win a contract to chauffeur Malaysia Airlines' customers. And Kevin Willis has built some strong relationships in America, by actually travelling there and personally pitching his company's services."

It's not just the new clients that has impressed the judges, however. This year Chirton Grange decided to up their game when it came to tourism. "London is a magnet for tourists from spring through to autumn so we decided to offer something different from the standard London tours," said Kevin, "Once you've seen one palace and one castle you're a bit bored. We've put together a tour for spy fans, football fans and we even get people out of the capital on our Cotswolds tour."

Chirton Grange, which has now become a self-sufficient machine serving clients across the globe, was started by owner Kevin Willis twenty years ago with just one car that he drove all hours of the day. On the secret of their success, Kevin said, "It's simple really, we just put the customer ahead of everything else. We go back to clients immediately even if we don't have an answer right then, so they know we're looking into their query."

Chirton Grange has built a reputation on doing whatever it is their clients ask of them, "We're more than a chauffeur company to our clients," Kevin said, "we're more of a concierge to them. The answer's always yes, whether they want a car to the airport, a box at Arsenal or restaurant reservations, Chirton Grange makes it happen for the client."

With future plans to expand the fleet and an eye for taking on more client accounts next year, the next prize the Chirton Grange team has their eye on is the Gold award in the 11-30 vehicles category.



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