

Ellington Volunteer Ambulance Corps Chooses Aladtec's EMS Manager for Public Safety Workforce Management

EMS Manager improves member involvement, provides dynamic scheduling and garners accountability.

Hudson, Wisconsin ([PRWEB](#)) January 03, 2012 -- [Ellington Volunteer Ambulance Corps](#) (EVAC) has selected EMS Manager, a web-based workforce management solution from Aladtec, to manage their staff. The decision came as a result of organizational growth and the need for efficient and effective employee scheduling. Management found that their method for shift scheduling was error-prone and overly time-consuming and needed a change for the better.

Prior to switching to EMS Manager, EVAC scheduled their staff using spreadsheets and printed their schedule whenever necessary. With changes to the schedule constantly being submitted on paper, email or on a phone call, these schedule print-outs became outdated as soon as they were printed. Because of that, switching to online employee scheduling from paper scheduling was an easy choice, according to EVAC Training Officer, Bruce Hoffman. "EMTs and paramedics lead dynamic lives and working around a static schedule just doesn't work. We needed to make a switch from paper to electronic; as soon as we hit 'print' on a paper schedule, people started making changes and that schedule became obsolete. We needed one accessible schedule that remained up-to-date," said Hoffman.

After signing up in September 2011 and only three months of usage, improvements across the organization were obvious. "Switching to online employee scheduling gave us three immediate returns," said Hoffman. "For one, it helped garner interest for our members making them feel more active and involved in shifts and scheduling. Secondly, it turned our static scheduling into something dynamic and accessible anytime from anywhere. And thirdly, it provided accountability by logging which shifts a member enlisted for, traded for or requested off."

"In selecting a product, we came up with a list of priorities of what we wanted. Of those that met our criteria, we chose EMS Manager for their exceptional technical support and system customizability. On top of being easy to get a hold of, the staff at EMS Manager helped train our administrators and were happy to help set up our system to meet our needs - not forcing us to conform to some other structure," said Hoffman. "EMS Manager is more than a scheduling resource; there are forums, libraries and a member database allowing for easy staff interaction and information. The initial setup was easy and using it is a breeze. The program truly does what it is designed to do and we don't know how we managed so long without it."

There are more than 60 agencies within 100 miles of the Ellington Volunteer Ambulance Corps who manage their workforce with Aladtec's products, 26 are in Connecticut alone. A combination full-time and volunteer service based in Ellington, Connecticut, EVAC was established in 1962 with five members and it's now 70 plus members serve a community of 16,000 and perform 1300 runs a year. For more information, visit <http://www.ellingtonambulance.org>.

Aladtec, Inc. is a provider of web-based software solutions for employee scheduling and workforce management applications. The company's flagship products, EMS Manager and FIRE Manager, are leaders in the public safety sector and together serve more than 750 EMS and fire departments, and more than 45,000



employees. Aladtec is headquartered in Hudson, Wisconsin. For more information, visit www.aladtec.com.

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