

## ExpressTruckTax Realigns Support Team for New Tax Year 2016-2017

Industry Leader ExpressTruckTax.com to Focus on Support for 2016-17 Tax Year

Rock Hill, SC (PRWEB) July 11, 2016 -- E-filing leader for the transportation industry, ExpressTruckTax, has announced a realignment of its staff to better serve the 2016-2017 season. With the heavy vehicle tax season running annually from July 1 to August 31, this U.S.-based company is known for their top-of-the-line customer service.

This year, <a href="http://www.ExpressTruckTax.com">http://www.ExpressTruckTax.com</a> has taken an initiative to restructure and realign their support team, allowing for greater insight and care for each customer. The goal for ExpressTruckTax has always been to create a world-class product while creating great jobs right here in the USA. While previously segmenting their trucking support team by Express Family product, ExpressTruckTax has pooled all of their transportation products' support and sales staff in order to better serve truckers during the 2290 filing season. This means the talented voices behind Truck Services of North America, TruckLogics, and ExpressTruckTax will be working together to answer any questions tax filers may have.

Over the years, ExpressTruckTax has strived to bring innovative solutions to both its business, as well as its clientele—all while being known by users as a world-class product that streamlines e-filing of Forms 2290, 2290 Amendments, and Form 8849.

The heavy vehicle use tax (HVUT) is an annual excise that all owner-operators, trucking companies, leasing companies, and any other companies running heavy vehicles with a gross weight over 55,000 pounds traveling 5,000 miles or more on public highways must file with the IRS.

Since its inception, ExpressTruckTax has been the premier HVUT e-filing system for truckers, fleet owners, and tax preparers in the transportation industry. Since the beginning, ExpressTruckTax has focused on complete support for its users. Ranging from 24/7 email support to live, U.S.-based support during business hours—ExpressTruckTax has built their reputation on their support.

A brief look at ExpressTruckTax's track record shows outstanding commitment to customer support and software innovations:

- Security from a SSL, McAfee Certified, cloud-based system, with all user information saved on U.S.-based servers.
- The affordable price point provides the best value in the industry, with free VIN corrections, retransmission of rejected returns, and unlimited, bilingual support.
- The convenience of both iOS and Android phone apps—providing customers a chance to e-file anywhere, anytime of day or night. Truckers no longer need to refuse a load and take a day off to visit the IRS and file.
- As industry leaders partnered with a majority of the top 100 trucking companies, and national trucking associations like OOIDA & NMTA, clients know they're joining a team that is trusted and ahead of the competition.

Since they're U.S.-based, local support during extended operation hours means clients never have to wait for assistance or call outside of the country to get help.



In addition to offering a web based product, ExpressTruckTax also has apps for iOS and Android smartphones and tablets, giving users the freedom to e-file from their smartphone or tablet anywhere, anytime. More information about these apps can be found at <a href="http://www.expresstrucktax.com/mobile-app/">http://www.expresstrucktax.com/mobile-app/</a>.

With an expanded customer support team ready to answer questions, ExpressTruckTax is ready for the 2016-17 tax year.

About ExpressTruckTax: As an authorized e-file provider partnered with many of the top-100 trucking companies, ExpressTruckTax.com has effectively changed the 2290 e-filing industry. Since its inception in 2010, ExpressTruckTax has implemented an intuitive user interface, easily navigable layout, and unrivaled customer service. SPAN Enterprises, the creator of ExpressTruckTax, also offers Trucklogics.com, a business management platform for truck drivers, owner/operators, and fleet owners, and HIBRExpress.com, an innovative partnership to bring memory foam mattresses to truckers at a wholesale price point.



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