

Nebraska Transport Company Reports Achievements of Partnerships with DDC FPO, AAA Cooper Transportation and Zonar Systems

Top Mid-Western LTL carrier announces benefits of outsourced billing, cross-carrier network and fleet technology programs

Evergreen, Colorado ([PRWEB](#)) June 27, 2016 -- Nebraska Transport Company (NTC), a premier regional LTL carrier, today announced recent developments in business operations to benefit its customers' profitability, including partnerships with DDC FPO, AAA Cooper Transportation and Zonar Systems.

Prior to joining the top U.S. carriers served by DDC FPO's billing program, NTC had a monthly turnover rate of nearly 20-30 percent with a training cost of nearly \$5,000 per biller. The turn-around time was not consistent and errors were causing tangible issues in customer service.

Since the rollout of the back office initiative with DDC, the production window has shortened, resources are constant and accuracy has improved from 77 to 99.5 percent. NTC has experienced an increase in its client base in both LTL and TL divisions as a result of the time and quality improvements.

NTC also began working with AAA Cooper Transportation (AAA) to establish a network that would allow both companies' customers to move freight seamlessly in and out of the Southeast and the Midwest.

"Our systems communicate through APIs with one another so that our customers are able to track their shipment from the time of pickup to the time that it arrives at their customer's door," said Phil Holliday, executive vice president of sales for NTC. "Our focus is to make this a cost-effective option for our customers while being able to offer a quicker transit time with the service levels that can be expected from AAA and NTC."

So far, NTC's customers are reportedly pleased with the collaboration's performance.

In-line with its approach to process improvement, NTC recently added the technology of Zonar Systems to its trucks. Zonar will act as NTC's electronic on-board recorder (EOBR) and will provide paperless logs moving forward.

Holliday explained: "With the mandate from the government that will require EOBR in trucks at the end of 2017, we wanted to be on the forefront. We want our drivers to be confident that they are properly trained and equipped well ahead of the deadline."

Zonar allows for NTC to conduct pre- and post-trip inspections. If the driver comes across a defect while performing the inspection, that information is sent immediately so that the issue may be fixed.

"It has opened the lines of communication between our drivers and our shop personnel, and it has also helped us focus on eliminating Out of Service violations," added Holliday.

About Nebraska Transport Company

Headquartered in Gering, Nebraska, Nebraska Transport Company (NTC) provides quality overnight freight service to and from points within its service area, utilizing interline carriers to make connections to and from



anywhere in the United States and Canada. In dedication to the founding spirit and core values that the company was built on in 1973, NTC promises to operate only top quality equipment and employ the finest people available. To learn more, visit: <http://www.nebt.com/>.

About DDC FPO

DDC FPO is a division of The DDC Group, a worldwide network of BPO experts and solutions. With operations across North America, Europe and Asia-Pacific, DDC's 3,500-strong staff delivers services in over 40 languages with ahead-of-the-curve industry standards. DDC FPO's customized solutions currently process 20 percent of all LTL bills in the United States and equip each DDC client with long-term cost containment and profitability. For more information, visit: <http://www.ddcfpo.com/>.



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