

## **CCC Information Services Inc. Publishes 2016 Crash Course Report**

*Auto claims and collision repair industries are at an ‘inflection point’ as vehicle technology, driving data, mobility and analytics converge, gain momentum*

Chicago, IL ([PRWEB](#)) March 02, 2016 -- CCC Information Services Inc. (“CCC”) announced today the availability of its 2016 Crash Course, an in-depth report that focuses on the trends and business drivers impacting the auto claims and collision repair industries. This year’s report examines an ‘Inflection Point’ marked by a convergence and steady advancements in connected car technologies, the growing use of driving data among insurers, and the broad adoption of mobile and analytics for improved delivery of insurance and repair products and services. Crash Course is compiled using research and information from a wide range of sources and an aggregated set of data from CCC’s data warehouse, which includes approximately 170 million claims worth of information.

“As an industry, we’ve been discussing, and slowly moving toward many of the trends covered in this year’s report, including the growing sophistication of vehicle technology, mobility, telematics and analytics,” said Susanna Gotsch, Lead Industry Analyst, CCC. “For the first time, these trends are being acted upon broadly, across national, regional and local auto insurers and collision repairers, and the impact to our industry is significant.”

To explore these factors and their impact, several CCC subject matter experts have joined Susanna to create an expanded Crash Course report. Research and rich insights on how auto insurers and collision repairers are adapting in a rapidly changing marketplace will be shared.

The Crash Course report also provides in-depth analysis on repair costs, telematics and casualty trends and myriad other factors that contribute to the performance of the automotive claims and collision repair industries.

[Download](#) the 2016 Crash Course report.

About CCC Information Services Inc.

CCC brings together what matters most – insight to make the best decisions, connections into the industry's leading auto claims network, and superior productivity through an innovative single platform. Founded in 1980, CCC is the nation's leading provider of advanced software, workflow tools, and enabling technologies to automotive collision repairers and property/casualty insurance carriers. Its client base includes more than 350 insurance companies and 21,000 repair facilities. In addition, the CCC True™ Parts Network connects hundreds of parts suppliers with repairers. DriveFactor, a CCC company, helps insurance companies create custom telematics solutions to meet their short- and long-term needs. And, AIS, a CCC company, offers configurable, end to end medical review solutions in all 50 states for automobile claims involving first and/or third party casualty coverages. CCC also delivers the most comprehensive, best-in-class industry insights by leveraging data captured from the millions of transactions processed through its network, and the forward-looking, trusted advisor perspective of its people. You can find out more about CCC Information Services Inc. or DriveFactor by visiting [www.cccis.com](http://www.cccis.com) or [www.drivefactor.com](http://www.drivefactor.com). You can learn more about AIS by visiting [www.aisreview.com](http://www.aisreview.com).



**Contact Information**

**Michelle Hellyar**

CCC Information Services

<http://www.cccis.com>

+1 (773) 791-3675

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