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14V-076  
(9 pages)

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: Feb 7, 2014

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: ITB

Vehicle brand or trademark name owner(s) (where applicable):

Designated Agent (imported vehicles):

Cory Riley  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

FASTEC INDUSTRIAL (CORPORATION)  
1-800-837-2505  
\_\_\_\_\_  
\_\_\_\_\_

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

CORY RILEY coryr@itbusa.com  
234 HILLTOP LANE 1 800-327-3349  
CONRAD MT 59405 FAX 406-278-7946

Manufacturer's assigned campaign number (where applicable): EQ 13-006

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

SEE ATTACHED LIST

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): <u>SEE SUBMITTED LIST</u>
Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles: _____

Make: _____
Model: _____
Model Year(s): _____
Inclusive dates of manufacture (month and year): _____
Body Style/Type (for non-passenger cars): _____
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 
Total number of these vehicles: _____

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 32

The percentage of the recall population you estimate actually contain the defect or noncompliance: 100%

WE HAVE IDENTIFIED ALL THE UNITS

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

We know what order went into each Door.  
Most of the Doors were ordered as a replacement part on an order

Describe how the recall population is different from any similar vehicles not subject to this notification:

All 32 units were identified

### III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

In a letter dated July 11, 2013, Fastec notified the NHTSA that it discovered a defect exists in certain Door locks manufactured between Jan. 2006 and April 2013 with a Keyed paddle handle and deadbolt. It may be possible to remove the key from the lock while it is in a horizontal, 9 o'clock position, potentially jamming the deadbolt.

Describe the cause(s) of the defect or noncompliance condition.

I DO NOT KNOW THE CAUSE, THIS IS OUT OF OUR CONTROL.

Describe the safety consequence(s) of the defect or noncompliance condition.

A passenger inside the recreational vehicle may not be able to exit the vehicle without using the emergency exit, increasing the risk of injury

Identify any warning(s) that may precede the defect or noncompliance condition.

It may be possible to remove the key from the lock while it is in a horizontal 9 o'clock position potentially jamming the deadbolt

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

We did not test the lock on the doors.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

*Contact Fastec Industrial Corp*

*1-800-937-2505*

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

*March 1<sup>st</sup>*

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

*The customer will call Fastec Industrial and be given a new tumbler and the tool to change the tumbler.*

**\*\*\*\*\* IMPORTANT REMINDERS \*\*\*\*\***

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.





List of Orders Pertaining To Recall of Lynor Locks On RV Doors  
Purchased From Emmett Door Company

Lock Qty	Customers PO #	Product	Body #	Vin #	Ordered By	Date Received	Emmett Drop Shipped To	
1	125768	Cube Van	CB14S8140	B10717	T. A. Pelsue	5/28/2010	Galvez Motors	T. A. Pelsue Company
1	136943	Cube Van	CB14S9015	B76367	T. A. Pelsue	8/13/2012	Cassidy Equipment repair	303-975-5238
1	128784	Cube Van	N/A	N/A	T. A. Pelsue	11/3/2010	T. A. Pelsue	303-936-7432
1	128957	Cube Van	N/A	N/A	T. A. Pelsue	11/23/2010	T. A. Pelsue	
2	129672	Cube Van	N/A	N/A	T. A. Pelsue	2/2/2011	T. A. Pelsue	
1	135472	Cube Van	N/A	N/A	T. A. Pelsue	3/6/2012	T. A. Pelsue	
1	135502	Cube Van	N/A	N/A	T. A. Pelsue	3/29/2012	T. A. Pelsue	
1	136026	Cube Van	N/A	N/A	T. A. Pelsue	5/24/2012	T. A. Pelsue	
1	136470	Cube Van	N/A	N/A	T. A. Pelsue	6/21/2012	T. A. Pelsue	
1	136944	Cube Van	CB14S8139	B10713	T. A. Pelsue	8/13/2012	T. A. Pelsue	
1	136942	Cube Van	N/A	A20235	T. A. Pelsue	8/13/2012	T. A. Pelsue	
2	139025	Cube Van	N/A	N/A	T. A. Pelsue	1/4/2013	T. A. Pelsue	
1	138922	Cube Van	N/A	N/A	T. A. Pelsue	1/4/2013	T. A. Pelsue	
1	140585	Cube Van	N/A	N/A	T. A. Pelsue	4/26/2013	T. A. Pelsue	
3	141195	Cube Van	N/A	N/A	T. A. Pelsue	6/7/2013	T. A. Pelsue	
1	2036365	Cube Van	N/A	A83340	Quest Fleet Operations	4/12/2011	Quest Fleet Operations	515-422-4079
1	N/A	Cube Van	N/A	N/A	Quest Fleet Operations	9/29/2010	Aspin Equipment Company	515-965-1000
1	N/A	Cube Van	N/A	N/A	Quest Fleet Operations	9/29/2010	Kelly Fleet Service	515-422-4079
1	2207608	Cube Van	N/A	N/A	Quest Fleet Operations	9/29/2010	Aspin Equipment Company	515-965-1000
1	2250028	Cube Van	CB14S7817	B47727	Quest Fleet Operations	9/29/2010	South Side Tire & Auto	218-326-0363
2	2252083	Cube Van	N/A	N/A	Quest Fleet Operations	11/23/2010	Quest Fleet Operations	651-639-6500
1	ARI-38305695	Cube Van	N/A	N/A	Quest Fleet Operations	2/24/2011	Century Link	651-639-6500
1	W12107B	Cube Van	N/A	N/A	Heiser Body Company	4/7/2011	Heiser Body Company	206-622-7985
1	32031	Cube Van	CB14S10642	142729	ITB For Burt's Arapahoe (Quest)	10/31/2011	ITB	
1	32031	Cube Van	CB14S10643	143262	ITB For Burt's Arapahoe (Quest)	10/28/2011	ITB	
1	32031	Cube Van	CB14S10644	A29521	ITB For Burt's Arapahoe (Quest)	12/22/2011	ITB	
1	32031	Cube Van	CB14S10645	A29522	ITB For Burt's Arapahoe (Quest)	12/13/2012	ITB	
32	Total Locks Ordered							