

# SAFETY RECALL NOTICE Recall Campaign: 12V-457 Subject: 2012-2013 Victory Motorcycles – Throttle Cable Retention Nut Torque Inspection 2012-2013 Victory Motorcycles – ALL MODELS PLEASE READ IMMEDIATELY

October XX, 2012

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Victory Motorcycle Division of Polaris Industries Inc. has determined that a defect which relates to motor vehicle safety exists in some 2012 and 2013 Victory motorcycles. This Safety Recall affects some vehicles in ALL models of 2012-2013 Victory Motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

### The reason for this recall:

Victory has determined that, on certain motorcycles, the throttle cable retention nuts for either the pull or push throttle cable may not have been tightened to the proper specification. If not tightened to specification, the retention nuts can become loose and interfere with proper throttle operation. This could increase the risk of an operator losing control which could result in a vehicle crash.

#### What Victory and your dealer will do:

Victory has issued Safety Bulletin V-12-01 to all Victory dealers, with instructions required to inspect and properly torque the throttle cable retention nuts on potentially affected Victory Motorcycles. Repairs will be made by any authorized Victory motorcycle dealer at no cost to you. The actual repair should take under 1/2 hour to perform; however, it may take longer due to service scheduling requirements.

#### What you should do:

Please call your authorized Victory motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory motorcycle dealer.

#### Pre-Ride Inspection:

If you choose to ride your vehicle prior to the throttle cable retention nut torque inspection, you must perform the pre-ride inspection procedure on the back side of this letter to determine if the throttle cable retention nuts are sufficiently tight, and your motorcycle is safe to ride. If you feel uncomfortable performing the pre-ride inspection yourself, please make arrangements to have your Victory Motorcycle transported to your Victory dealer.

#### If you have questions or if you need more information:

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a Victory Dealer, please visit the Polaris/Victory Motorcycle web site at <u>www.polarisindustries.com</u> or contact our Victory Consumer Service Department by calling 1-888-704-5290.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a prenotification remedy of the problem associated with this recall. For more information regarding reimbursement please contact the Victory Consumer Service Department using the contact information above.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to http://www.safercar.gov.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Victory Motorcycles

## **Pre-Ride Inspection:**

- 1. Sit on the motorcycle in a normal riding position and rotate the throttle control grip. It should rotate smoothly from the rest position to the completely open position. It should return to the rest position quickly when released.
- 2. Place the motorcycle securely on its sidestand on a level surface.
- 3. Working from the right-hand side of the motorcycle, locate the throttle cables and retention nuts above the engine trim cover (see Figure 1).
- 4. Visually inspect the throttle cables to ensure they are securely held in place by the retention nuts. *Each throttle cable should have 1 nut on each side of the mounting bracket. 4 nuts total* (see Figure 2).

CAUTION: If throttle control grip does not operate smoothly and return to the rest position *AND/OR* the throttle cable / retention nut assembly does not resemble Figure 2, DO NOT ride your motorcycle.



