



September 29, 2011

MR. DAVID DILLON SR. MANAGER CAMPAIGN AND INVESTIGATIONS CHRYSLER GROUP LLC 800 CHRYSLER DRIVE CIMS-482-00-91 AUBURN HILLS, MI 48326-2757 NVS-215dgl 11V-487

Subject: ROD BEARING FAILURE

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

CHRYSLER/200/2012 CHRYSLER/TOWN AND COUNTRY/2012 DODGE/CHARGER/2012 DODGE/DURANGO/2012 DODGE/GRAND CARAVAN/2012 DODGE/JOURNEY/2012 JEEP/GRAND CHEROKEE/2012

Mfg's Report Date: September 26, 2011

NHTSA Campaign Number: 11V-487

**Components:** ENGINE AND ENGINE COOLING

**Potential Number of Units Affected: 667** 

# **Summary:**

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2012 CHRYSLER VEHICLES, INCLUDING 200 AND TOWN AND COUNTRY MODELS, DODGE VEHICLES, INCLUDING CHARGER, DURANGO, GRAND CARAVAN AND JOURNEY MODELS AND JEEP GRAND CHEROKEE VEHICLES MANUFACTURED FROM AUGUST 31, 2011, THROUGH SEPTEMBER 13, 2011, THAT ARE EQUIPPED WITH 3.6L ENGINES. THESE ENGINES MAY EXPERIENCE CONNECTING ROD BEARING FAILURE DUE TO DEBRIS INSIDE THE ENGINE BLOCK.

# **Consequence:**

CONNECTING ROD FAILURE MAY LEAD TO ENGINE SEIZURE WHICH MAY INCREASE THE RISK OF A CRASH.

# Remedy:

CHRYSLER WILL NOTIFY OWNERS AND REPLACE THE ENGINE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2011. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

#### **Notes:**

CHRYSLER'S CAMPAIGN NUMBER IS L33. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at <a href="mailto:Delia.lopez@dot.gov">Delia.lopez@dot.gov</a>, or through the office email at <a href="mailto:RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Ric Willard

Acting Chief, Recall Management Division

Office of Defects Investigation

Enforcement