

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

August 17, 2011

Dan Smith  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 1  
11V-283, FL-607, Western Star Airlines  
Interim Notification**

Mr. Smith,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers. Owner of potentially affected vehicles will be notified by August 25, 2011.

- (c)(3) Total number of vehicles potentially affected: 94
- (c) (8)(ii) Dealer and distributor notification: Will began and end: August 18, 2011
- (c) (10) A copy of communications sent to dealers is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA  
Attachment

A Daimler Company

Daimler Trucks North America LLC  
4747 N. Channel Avenue  
Portland OR 97217-7699  
503-745-6910 Phone  
503-745-5544 Fax  
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## Subject: Western Star Airlines

**Models Affected: Specific Western Star 4900 vehicles with a standard cab height and a Detroit Diesel DD13 engine manufactured April 1, 2010, through May 13, 2011.**

### General Information

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Western Star Trucks Sales, Inc., has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above. Until the final Recall remedy is available, this interim procedure may be performed, if needed, on eligible vehicles. Vehicles that are not experiencing a failure do not need this procedure and it should not be performed.

The supply and delivery airlines for the foot valve may contact the engine air intake. Relative motion between the cab and engine may allow the delivery airlines to chafe on the air intake. Over time, a hole in a delivery airline may develop. This could eventually lead to reduced braking capacity to the front or rear brakes and increase the risk of a vehicle crash.

To reduce the risk of experiencing this condition, customers have been advised to inspect the airlines and be sure they are not chafed or contacting the air intake as part of the daily pre-trip inspection. If no chafing or contact is found, no action is needed until the final remedy is available. If chafing is found on the airline bundle or it is contacting the air intake, customers are to take the vehicle to an authorized Daimler Trucks dealer for an interim repair. The interim repair is to adjust the airlines and replace any that are chafed. (Vehicles that receive an interim repair will still require the final remedy).

### Work Instructions

Please refer to the attached work instructions. Before beginning work, confirm whether a vehicle is eligible for an interim Recall repair. Go to Warranty Support Center/Campaigns/Interim Recall Inquiry and enter the vehicle serial number and make. NOTE: This new feature for WSC is currently being developed. It is estimated to be available in early October 2011. Until it is available, submit a Campaigns/Campaign Inquiry and the list of VINs eligible for an interim repair will be provided.

### Replacement Parts

Order the appropriate parts for a specific vehicle from your facing Parts Distribution Center. The most common parts needed will be tiestraps and airlines.

### Removed Parts

Please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts.

### Labor Allowance

Table 1 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code
FL607	Adjust airlines	0.3	996-0857A
	Replace and adjust airlines	0.9	996-0857B

Table 1

# Recall Campaign

August 2011

FL607

NHTSA #11V-283

Transport Canada #11-196

## INTERIM RECALL BULLETIN

### Claims for Credit

An interim Recall repair is performed only when a failure is present, do not perform the interim repair if there is no failure. You will be reimbursed for your parts, labor, and handling by submitting your claim through the Warranty system immediately after completing an interim Recall repair. Please reference the following information in Legacy/QuickClaim or in OWL, as appropriate for your location:

- **Claims in Legacy/QuickClaim**

Claim Type	FTL Authorization Field	PFI	Damage Code
Warranty	PAI607	25-FL607-000	880-000251487

Table 2

- Claim type is **Warranty**.
- In the FTL Authorization field, enter **PAI607**.
- In the Primary Failed Part Number field, enter **25-FL607-000**.
- In the Parts field, enter the appropriate tiestraps or airlines as needed.
- In the Labor field, first enter the appropriate SRT from the Labor Allowance Table. For administrative time, enter SRT 939-0010A for 0.3 hours.
- If additional parts, labor, or other charges were needed, stop and submit a WSC Campaign Pre-Approval Inquiry before filing a claim.

- **Claims in OWL**

Claim Type	Request Type	OWL Interim Campaign Number	PFP	VMRS Code
Recall	Payment	INT FL607-01	25-FL607-000	013-007-019

Table 3

- Claim type is **Recall** and Request type is **Payment**.
- In the Campaign field, enter **INT FL607-01**.
- Use the retrieve button to populate the claim. If needed, fill in any tiestraps or airlines needed.
- If additional parts, labor, or other charges were needed, stop and submit as a Recall Pre-Approval Request.

**IMPORTANT:** Confirm whether a vehicle is eligible for an interim Recall repair before beginning work. Go to Warranty Support Center/Campaigns/Interim Recall Inquiry and enter the vehicle serial number and make.

Contact the Warranty Campaigns Department from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, via Web inquiry at [AccessFreightliner.com](http://AccessFreightliner.com) / Support / My Tickets and Submit an Inquiry, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

The interim letter notifying vehicle owners is included for your reference.

## Copy of Interim Notice to Owners

### Subject: Western Star Airlines

**For the Notice to U.S. Customers:** This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**For the Notice to Canadian Customers:** This notice is sent to you in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Western Star Trucks Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Western Star 4900 vehicles with a standard cab height and a Detroit Diesel DD13 engine manufactured April 1, 2010, through May 13, 2011.

The supply and delivery airlines for the foot valve may contact the engine air intake. Relative motion between the cab and engine may allow the delivery airlines to chafe on the air intake. Over time, a hole in a delivery airline may develop. This could eventually lead to reduced braking capacity to the front or rear brakes and increase the risk of a vehicle crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall and provide important information regarding steps you may take in the interim. Daimler Trucks is currently developing a remedy and will notify you when it is available. *When you receive the second notice*, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

Before the remedy is available, there are steps you can take to reduce the risk of your vehicle developing this condition. As part of your daily pre-trip inspection, inspect the airlines and be sure they are not chafed or contacting the air intake (see the diagram on the next page). If no chafing or contact is found, no action is needed until the final remedy is available. If you find chafing on the airline bundle or it is contacting the air intake, please take your vehicle to an authorized Daimler Trucks North America location for an interim repair (your vehicle still requires the final remedy).

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notice, please return the notice in the postage-paid envelope with any information you can furnish that will assist us in locating the present owner.

**For the Notice to U.S. Customers:** If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

**For the Notice to Canadian Customers:** If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

August 2011

FL607

NHTSA #11V-283

Transport Canada #11-196

**INTERIM RECALL BULLETIN**

## Customer Inspection

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
2. Open the hood.
3. Inspect the airlines and wire harnesses between the PDM and the air intake manifold in the area indicated in **Fig. 1**.

If there is evidence of chaffing or the lines are within 0.75 in (19 mm) of the intake manifold, take the vehicle to an authorized Daimler Trucks North America dealership for repair.

If there is no chaffing and adequate clearance (0.75 in (19 mm) or more from the intake manifold), no action is needed.



**Fig. 1**

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FL607  
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**INTERIM RECALL BULLETIN**

## Interim Work Instructions

### Subject: Western Star Airlines

**Models Affected:** Specific Western Star 4900 vehicles with a standard cab height and a Detroit Diesel DD13 engine manufactured April 1, 2010, through May 13, 2011.

**IMPORTANT:** An interim Recall repair is performed only when a failure is present, do not perform the interim repair if there is no failure.

### Interim Recall Procedure

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
2. Open the hood.
3. Inspect the airlines and wire harnesses between the PDM and the air intake manifold in the area indicated in **Fig. 1**.

If the lines are within 0.75 in (19 mm) of the intake manifold (and the lines are not chuffed), loosen the tiestraps as needed and relocate the lines so they are at least 0.75 in (19 mm) from the manifold. Then secure the lines in the new position with tiestraps.

If there is evidence of chuffing, replace the airlines as needed.



Fig. 1