



A **PICCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

March 30, 2011

Kris-Way Truck Leasing Inc.
51 Faltin Dr
Manchester, NH 03103-5755

Subject: Safety Recall 11KWA – Gunite Slack Adjuster
Vin No. 2XKHAN8X2BM294963

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety may exist in certain 2011 and 2012 trucks manufactured by Kenworth between October 18, 2010 and January 28, 2011. Your vehicle has been identified as having been manufactured within this time period and may contain the defect identified above.

Certain Gunite slack adjusters may contain a casting defect causing the slack adjuster housing to fracture. If the slack adjuster housing were to fracture, the wheel brake to which the slack adjuster housing is attached would no longer function, which could increase vehicle stopping distances, and if mounted on the steer axle could cause the vehicle to pull to one side during braking, increasing the risk of a crash. This condition was determined by Kenworth to be a safety-related defect.

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| The problem is... | Casting defect in Gunite slack adjusters |
| What your dealer will do... | Inspect slack adjusters, and replace any slack adjusters as necessary |
| What you must do ... | Contact your dealer immediately to schedule an appointment |

Kenworth has initiated a recall to inspect Gunite slack adjusters, and replace any as required. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take approximately 2 hours, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager



A **PACCAR** COMPANY

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P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

March 30, 2011

Roy's Pontiac Buick Chevrolet
Route 134, Box 70
Green Valley, ON K0C 1L0

Subject: Safety Recall 11KWA – Gunite Slack Adjuster
Vin No. 2NKHHN8X5CM949608

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety may exist in certain 2011 and 2012 trucks manufactured by Kenworth between October 18, 2010 and January 28, 2011. Your vehicle has been identified as having been manufactured within this time period and may contain the defect identified above.

Certain Gunite slack adjusters may contain a casting defect causing the slack adjuster housing to fracture. If the slack adjuster housing were to fracture, the wheel brake to which the slack adjuster housing is attached would no longer function, which could increase vehicle stopping distances, and if mounted on the steer axle could cause the vehicle to pull to one side during braking, increasing the risk of a crash. This condition was determined by Kenworth to be a safety-related defect.

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Kenworth has initiated a recall to inspect Gunite slack adjusters, and replace any as required. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take approximately 2 hours, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information, have already experienced this condition and have paid to have it repaired, or experience any difficulty in making arrangements for the repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager