

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

March 22, 2011

Dan Smith  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 1  
11V-146, 10C-5, EPA07 MBE4000 Grid Heater  
Interim Notification**

Mr. Smith,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers and purchasers.

Owners of 2,011 vehicles were notified March 18, 2011.

(c) (10) Copy of Communications sent to Owners and Dealers is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Michael Mason, CAL-OSHA  
Enclosure

A Daimler Company

Daimler Trucks North America LLC  
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# DaimlerTrucks North America LLC

Daimler Trucks North America LLC

Detroit Diesel Corporation  
13400 Outer Drive, West  
Detroit, Michigan 48239-4001  
Telephone: 313-592-5000

~Owner Name~  
~Owner Address~  
~City, State, Zip Code~

**Subject: Safety Recall Notice 10C5 - EPA07 MBE4000 Grid Heater**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in certain model year 2006 through 2011 Freightliner Cascadia, Century, Columbia, FLD, M2, Sterling 9500 and Western Star 4900 heavy trucks manufactured from March 20, 2006 through June 23, 2010, equipped with specific MBE4000 EPA07 engines assembled with specific intake air grid heaters.

Detroit Diesel Corporation has determined that some certified EPA07 MBE4000 engines were assembled with a grid heater which may short circuit and fail due to excessive internal temperatures. If the condition goes undetected it may result in a fire internal to the engine compartment.

This is the **first** of **two** letters you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. At this time, replacement parts are not yet available for dealers to order. As soon as parts are available, you will receive a second notice. When you receive the second letter, please contact your Authorized Repair Facility to schedule the Recall for your vehicle. You may continue to operate your vehicle in the interim. It is expected that parts will be available and the Recall notice will be sent to vehicle owners in the next two months.

However, should the intake air grid heater short circuit, please contact the closest Authorized Repair Facility to have your unit inspected and repaired, if necessary. To locate an authorized facility, search online at [www.detroitdiesel.com/supportnetwork/](http://www.detroitdiesel.com/supportnetwork/).

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Pre-Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information on this, contact Warranty Administration at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-3708.

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If you have questions about this Recall, please contact the Detroit Diesel Customer Support Center, 13400 Outer Drive West, Detroit, MI 48239, or call (313) 592-5800 between **8:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, you may wish to submit a complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. In Canada, if after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regard to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1, or call 1-800-333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.