

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

December 8, 2011

Nancy Lewis  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 2  
11V-146, 10C-7 (FL-599), EPA07, MBE 4000 Grid Heater  
Representative Owner Notification**

Ms. Lewis,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed purchasers.

- (c)(3) Total number of vehicles potentially affected: 2073
- Owner notifications were sent out December 2, 2011
- (c) (10) Copies of Communications sent to owners are attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, Chief Counsel, CAL-OSHA  
enclosure

A Daimler Company

Daimler Trucks North America LLC  
4747 N. Channel Avenue  
Portland OR 97217-7699  
503-745-6910 Phone  
503-745-5544 Fax  
Nasser.Zamani@Daimler.com

# Daimler Trucks North America LLC

Daimler Trucks North America LLC

Detroit Diesel Corporation  
13400 Outer Drive, West  
Detroit, Michigan 48239-4001  
Telephone: 313-592-5000

**Subject: Safety Recall Notice 10C7 – EPA07 MBE4000 Grid Heater**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canada Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in certain model year 2006 through 2011 Freightliner Cascadia, Century, Columbia, FLD, M2, Sterling 9500 and Western Star 4900 heavy trucks manufactured from March 20, 2006 through June 23, 2010, equipped with specific MBE4000 EPA07 engines assembled with specific intake air grid heaters.

Detroit Diesel Corporation has determined that some certified EPA07 MBE4000 engines were assembled with a grid heater which may short circuit and fail due to excessive internal temperatures. If the condition goes undetected it may result in a fire internal to the engine compartment.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available. To locate an authorized facility, search online at [www.detroitdiesel.com/supportnetwork/](http://www.detroitdiesel.com/supportnetwork/). The Recall will take approximately 1.8 hours and will be performed at no charge to you. As a reminder, owners may be liable for any progressive damage that results from failure to complete this recall within a reasonable time after receiving this notification.

**IMPORTANT:** When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing 10C7 which is located on the passenger-side door about 12 inches (30 cm) below the door latch.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Pre-Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information on this, contact Warranty Administration at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-3706.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980** between 8:00 a.m. to 7:00 p.m. **Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If your dealer or an authorized Detroit Diesel service center fails or is unable to remedy this defect without charge and within a reasonable time you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist. For Canadian customers, please contact our customer service or for additional info about the recall, you can contact Transport Canada at (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.