



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

October 29, 2010

Subject: Safety Recall E008R – PACCAR MX EGR Valve Oil Leak
Vin No.

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth vehicles manufactured with PACCAR MX engines between April 19, 2010 and July 27, 2010. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

The EGR valve oil seal installed on the output shaft of the valve actuator may delaminate, possibly allowing engine oil to leak from the EGR valve onto exhaust components. The leaking of engine oil onto exhaust components which are hot, such as when the engine is under significant load, may create the possibility of a fire which may result in personal injury or property damage. This condition was determined by Kenworth to be a safety-related defect.

| | |
|---|--|
| <i>The problem is...</i> | Oil leak at EGR valve |
| <i>What your dealer will do...</i> | Replace EGR valve |
| <i>What you must do ...</i> | Contact your dealer immediately to schedule an appointment |

Kenworth has initiated a recall to replace the EGR valve. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take less than 2 hours, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager